
RE: [External] 780364 / 780322

From Suburban Labor Claims <laborclaims@airxcel.com>

Date Mon 5/11/2026 6:01 AM

To Ben Hoffman <bhoffman@americanrvcenter.com>

Good morning,
Not sure if you got the answer to this question but please see below.

780364- AUTHO. 1.0 HRS

DOP 3-2-2026

WATER HEATER IS INOP, ALL TEST GOOD

GOODWILL AUTHORIZE AN ADDITIONAL 1.0 HRS. TOTAL OF 2 HRS.

780322- BAD BOARD .75 HRS

Kerri Forbes

Warranty

Suburban, An Airxcel Brand

676 Broadway St.

Dayton, TN 37321

Office: 423.775.7023 EXT: 7023

www.airxcel.com



This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system. If you are not the intended recipient you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited. [AIRXCEL, INC. 3050 North St. Francis Street • Wichita, KS 67219 • 316.832.3400](http://www.Airxcel.com)
• www.Airxcel.com

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Friday, May 8, 2026 11:38 AM

To: Suburban Labor Claims <laborclaims@airxcel.com>

Subject: [External] 780364 / 780322

Externally Sent Email - Do not click any links or open attachments that you are not expecting, even if you know the sender. If you are unsure please call the sender.

Can you please tell me what the approved labor times are thank you

I have been on hold as sending this email 1h 22mins

BEN HOFFMAN

WARRANTY/SERVICE

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

FAX. 812-868-1012

EMAIL. BHOFFMAN@AMERICANRVCENTER.COM

****Our phone system does not activate until 9 A.M. Central ****