

# Warranty Claim Detail

R.O. Number **73037**  
 Job **1**

COMPLAINT INFORMATION	
Flat Rate Code	0435
Description	Paint-Newmar-Slideout, Wall complete
Occurrences	1
Requested Hours	.00
Authorized Hours	.00
Fault Code	12-Cracked
Vendor Responsible	89996-NEWMAR WORKMANSHIP Hours:.00

GENERAL INFORMATION	
Status	Pending Claim Submission
Denial Code	14-Unit is out of warranty
Date In	03/16/2026
Submit Date	03/17/2026
Authorization	No 03/17/2026
Work Complete	No
Payment	No

CUSTOMER COMPLAINT
<p>COMMENT ENTERED ON 03/17/2026 AT 10:03 AM BY DEALER            This was originally approved under work order 71281. Customer had trips planned and could not stay for the paint repair. Emailed copy over for sublet estimate and screens hot of previous approval with sublet of \$971.06 in sublet field.</p>

TOTALS	Requested	Authorized
Labor	.00	.00
Sublet	971.06	971.06
Parts	.00	.00
Freight	.00	.00
Adjustments	.00	.00
<b>TOTAL</b>	<b>971.06</b>	<b>971.06</b>
TOTAL PAID		.00

AUTHORIZATION NOTES
<p>COMMENT ENTERED ON 03/17/2026 AT 10:22:17 AM BY ALDUNNING            CASE 01073222            COMMENT ENTERED ON 03/17/2026 AT 11:41:45 AM BY PKING            =====            ITS BEEN A YEART SENSE THIS WAS APPROVED. TIME HAS EXPIRED ON THIS            COMMENT ENTERED ON 03/18/2026 AT 11:29:46 AM BY CSTROZIER            I SPOKE TO PHIL ABOUT THIS AND HE WAS CONSIDERING THE UNIT IS WELL OUT OF WARRANTY.            THE OLD CLAIM START DATE WAS MARCH 20, 2025 WHICH IS 2 DAYS SHORT OF 1 YEAR. WILL            COVER IT BUT WOULD ADVISE OWNERS SHOULD BE ADVISED THEY SHOULD NOT WAIT SO LONG.</p>

DEALER CORRECTION
<p>COMMENT ENTERED ON 03/17/2026 AT 10:03 AM BY DEALER            Sublet for paint repair.</p>

