
2509985

2 messages

Ashlee Olsen <ashlee@dealer-advisors.com>
To: cgonzales@forestriverinc.com

Sat, Nov 29, 2025 at 5:05 PM

Good evening,

Can you please look into C#2509985, this claim was denied, however according to our DAF that I've attached here, the love seat came in damaged, also the trim popping loose from poor craftsmanship has nothing to do with what condition the unit showed up in. Please reconsider the denials.

Thank you,

Ashlee Olsen
Warranty Administrator
iClaims Services
www.iclaimsservices.com
208.716.2887

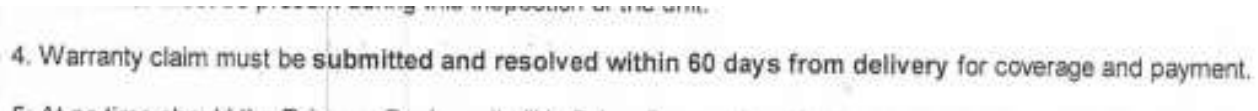
 **daf.pdf**
984K

Chelsie Gonzales <cgonzales@forestriverinc.com>
To: Ashlee Olsen <ashlee@dealer-advisors.com>

Mon, Dec 1, 2025 at 6:18 AM

Good morning,

Yes the claim is denied because on the DAF it is noted on the top that any issues found must be resolved within 60 days of delivery.



4. Warranty claim must be submitted and resolved within 60 days from delivery for coverage and payment.

It looks like it was signed/ delivered on 1/3/25

Dealer Signature Tonya England Date 1-3-25



RV

Chelsie Gonzales
WARRANTY REP

CEDAR CREEK DIVISION

CGonzales@forestriverinc.com

office: (260) 593-4029



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