

Warranty Authorization

Service Event 10366540

Date Created 4/15/2021



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Service Provider:

MYERS RV CENTER INC
12024 CENTRAL SE
Albuquerque, NM 87123
USA

Retail Customer

ANTONIO GARCIA
1104 WOODLAND AVENUE NW
Albuquerque, NM 87104
USA

Customer number 10123050

Work order reference 72802

Sales order 101534437

Return order

Serial number	Model on label	Sold as	Search name
92098573	R1731-BSPFMR	9600005511	RANGE, R1731-BSPFMR

Description : ***** PLEASE NOTE 1 *****

Note: BE SURE TO SAVE & USE THE RECALL CARD IN THE RECALL KIT; SUBMITTING THE ORIGINAL RECALL CARD FROM THE RECALL KIT BACK TO DOMETIC AFTER THE RECALL KIT HAS BEEN INSTALLED IS THE ONLY WAY TO CLAIM THE LABOR REIMBURSEMENT

Description : ***** PLEASE NOTE 2 *****

Note: THIS RECALL KIT HAS BEEN ORDERED AND YOU SHOULD RECEIVE IT IN 3 TO 5 DAYS; THIS RECALL KIT IS INTENDED FOR THIS STOVE/CONSUMER ONLY; IF YOU DO NOT USE THE RECALL KIT WITHIN A REASONABLE AMOUNT OF TIME, PLEASE CONTACT US TO MAKE ARRANGEMENTS TO HAVE THE RECALL KIT RETURNED

Description : RECALL-COOKING STOVE 20E071

Note: INSTALL STOVE RECALL KIT-AUTH .75 HRS

-POC STEPHANIE@DEALER-ADVISORS.COM, REF LABOR RATE = \$195/HOUR;

-NO LEAK; INSTALL STOVE RECALL REMEDY KIT PER INSTRUCTIONS INCLUDED IN RECALL KIT;

-NO PART RETURN, HOWEVER, RETURN OF ORIG RECALL CARD FROM RECALL KIT IS REQUIRED TO CLAIM THE LABOR;

-PLEASE FILE CLAIM W/DOMETIC, NOT THE RV MFR; DO NOT ENTER THIS CLAIM ONLINE;

-ORIGINAL RECALL CARD IN RECALL KIT MUST BE COMPLETELY & LEGIBLY FILLED OUT & RETURNED TO CLAIM LABOR; WRITE SERVICE EVENT (SE) NUMBER ON CARD & RETURN WITHIN 90 DAYS OF REPAIR TO ADDRESS ON BACK OF CARD; IF ALSO SUBMITTING AN INVOICE, SEND W/CARD (NOT SEPARATELY) TO: DOMETIC RECALL DEPT, 2320 INDUSTRIAL PARKWAY, ELKHART, IN 46516 --OR-- IF IT IS A GOOD READABLE PDF SCANNED COPY, IT CAN BE SENT VIA EMAIL TO RECALL@DOMETIC.COM (DO NOT SUBMIT A PICTURE, JPG, GIF, ETC., OF A RECALL CARD--PDF ONLY);

-IF QUESTIONS, PLEASE CALL OR EMAIL OUR RECALL DEPARTMENT AT 888-943-4905 / 574-389-3713 / RECALL@DOMETIC.COM

Customer complaint	RECALL RESPONSE
Component/part	4471004798
Component group	RECALL
Service provider failure description	RECALL RESPONSE
Resolution	REPAIRED

Created

Labor	0.75
Parts	1.00

Dometic Corp. USA
8755 West Higgins Road, Suite 620
Chicago, IL 60631
USA

WEBSITE: www.dometic.com
PHONE: +1 502-873-3514

BANK: USLockbox
ACCOUNT: 8883133002
SWIFT: 026010786

Return Order



Return Reason Code Customer reference Customer account

Returned by

Returned to

Delivery terms

Delivery mode

Carrier information

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Item number	Description	Quantity	Unit price	Net amount
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