

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2418492
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKCC7TY039450
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	095 / 095A
OWNER INFORMATION		ITEM #	CKT14RKW-95
		DEALER RO #	77651
		CLAIM START DATE	08/29/2025
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description	
	40-196-01-11-001274	Single Pancake Light - Electrical/12 Volt Interior/Replace/Electrical	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2025-08-29 08:57:43 :: 2 LIGHTS IN THE CAMPER IS FLIKERING AND NOT WORKING Lights flickering and not working 2 lights flickering and not working. Removed cover from bad lights. Disconnected wires. Attached wires to new light and out screws in to secure to ceiling. Checked to make sure button works for light and it does. New lights working		
Model#	Dlr Sub Hrs	0.40	Sub Labor Amt \$74.00
Serial#	Appr Hrs	0.40	Appr Labor Amt \$74.00
	Notes		
	please attach pictures of the back of each light before sending claim to processing		
	thank you		

Labor

Line# 2	Operation Code	Operational Description	
	30-101-02-00-001077	Hinged Passage Door Striker - Interior/Interior Doors/Adjust/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2025-08-29 09:01:02 :: BATHROOM DOOR WONT LATCH BATHROOM DOOR WONT LATCH During pdi noticed the bathroom door wouldnt latch. Took measurements and realized the left side of door on latch side wall was half an inch short than the other side. Parts request in for wall panel to rebuild wall.		
Model#	Dlr Sub Hrs	3.00	Sub Labor Amt \$555.00
Serial#	Appr Hrs	1.50	Appr Labor Amt \$277.50
	Notes		
	per pictures attached, please adjust the striker plate so the passage door shuts and closes completely		
	thank you		
	sent back at dealers request		
	PLEASE REVIEW THE PHOTOS if you cant see where the problem is i can talk to you about it		
	8128675200 my name is Ben thank you		
	Dealer has requested more time than needed. authorized an adequate amount of time to straighten the wall		

Labor

Line# 3	Operation Code	Operational Description	
	20-69-01-00-000706	Compartment Door - Exterior/Compartment Doors/Replace/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2025-08-29 09:03:46 :: THE FRONT COMPARTMENT DOOR HAS A SCRATCH ON IT Scatch on compartment door During pdi i noitced that the compartment door on front door side had a scatch on it. Took pictures and submitted a parts request		
Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$92.50
Serial#	Appr Hrs	0.50	Appr Labor Amt \$92.50

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DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKCC7TY039450
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	095 / 095A
		ITEM #	CKT14RKW-95
		DEALER RO #	77651
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Model#	Dlr Sub Hrs	Sub Labor Amt
	0.40	\$74.00
Serial#	Appr Hrs	Appr Labor Amt
	0.40	\$74.00
	Notes	
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Model#	Dlr Sub Hrs	Sub Labor Amt
	3.00	\$555.00
Serial#	Appr Hrs	Appr Labor Amt
	1.50	\$277.50
	Notes	
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	thank you	
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	PLEASE REVIEW THE PHOTOS if you cant see where the problem is i can talk to you about it	
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Model#	Dlr Sub Hrs	Sub Labor Amt
	0.50	\$92.50
Serial#	Appr Hrs	Appr Labor Amt
	0.50	\$92.50

Notes

please attach

1. picture of the complete door open and closed
2. door tag and measurements of the compartment door
3. dealer dafs

thank you

PLEASE REVIEW THE PHOTOS AND SHOW ME WHERE THE TAG IS ALSO PHOTOS ARE ADDED

THANK YOU

thank you

Submitted

Labor Amt	\$721.50
Parts & Freight	\$0.00
Total	\$721.50

Approved

Labor Amt	\$444.00
Parts & Freight	\$0.00
Total	\$444.00

DEALER**DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER**DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.