

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

CLAIM STATUS Authorized
CLAIM 2640317
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2CATB5SN301421
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 300 / 300
ITEM # CAT281QBUNK-8-300
DEALER RO # 79552
CLAIM START DATE 04/13/2026
CLAIM END DATE 01/01/1900

Labor rate: \$195.00

OWNER INFORMATION

JOSHUA R ADAMS
1202 ST JOSEPH ST
Saint Francisville, IL 62460
USA

Retail Date of Purchase 07/18/2025

WARRANTY EXPIRATION DATE 07/18/2026

Claim Line Details

Labor

Line# 1 Operation Code Operational Description
60-136-15-00-001499 Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2026-04-13 15:38:17 :: CUSTOMER STATES THEY HAVE A WATER LEAK ON REAR NON DOOR SIDE BY CITY AND FRESH WATER FILL.WE REPLACED WATER PUMP AND WINTERIZEE IN NOVEMBER. CUSTOMER STATES THERE WAS NO LEAK BEFORE.CUSTOMER SAYS THE BLUE HOSE COMING THROUGH THE FLOOR TO THE PUMP IS CROSS THREADED AND LEAKING. CUSTOMER ADVISES THAT WHEN THE PUMP DOES PUMP, IT DOES NOT HAVE MUCH PRESSURE. Water pump has no pressure and city water inlet leaking On inspection of the system. I found the city water inlet check valve was missing the cone washer so i put a new one in it and no more leaks. I put budle tape behind it and sealed with clear silicone. The water pump the outlet side was cross threaded and was leaking. So i fixed that. Once I got those to things fixed the water pump had pressure and works properly with no leaks. So i cleaned up my mess and put the drawers and converter back in had to take out to get to the water pump. Outlet side was cross threaded and leaking and city water inlet was leaking. So once i got them fixed system works properly now
Model# Dlr Sub Hrs 1.60 Sub Labor Amt \$312.00
Serial# Appr Hrs 0.75 Appr Labor Amt \$146.25
Notes
EXCESSIVE AMOUNT REQUESTED

Submitted Labor Amt \$312.00
Parts & Freight \$0.00
Total \$312.00

Approved Labor Amt \$146.25
Parts & Freight \$0.00
Total \$146.25

DEALER DATE
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER DATE
SIGNATURE

All repairs described have been inspected and are satisfactory.