

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 77155
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 51475 - ROD POLAND
Address: 1927 FRONTAGE CREEK LANE SUMNER, IL

62466

Phone: 618-863-1062

Stock Number: 11322 - 2024 FREEDOM EXPRESS 258BHS 5ZT2FERB0RW029080

VIN: 5ZT2FERB0RW029080 HIN: SER#: 5ZT2FERB0RW029080

Mileage: 0

Work Order Comp: 14 JUL 25

Auth. No:

Dealer #:

Warr. Date: 12 JUL 24

Work Order Date: 27 JUN 25

Inv #: 419933

WO # Job # Description JOB INFORMATION

77155 1 CUSTOMER GOT UNIT HOME FROM RECENT SERVICE VISIT. WHEN THE T-STAT
IS SET AT 60 DEGREEES, THE COOLEST IT WOULD GET IS 77 DEGREEES.
WHEN HE SET IT AT 70 DEGREEES, THE COOLEST IT WOULD GET IT WAS 80
DEGREEES. UNIT WAS ALSO SHORT CYCLING AS WELL.
After talking to the customer, we found that the unit cools for 2
hours and then the compressor begins to turn on and off. The air
conditioner will not longer coolant this point. I did find that
the air box was leaking air from the discharge into the take.
I tested to make shore that the air box was sealed up and not
mixing the hot airtight the cold air. I did find that some of the
tape had come loose from the air box. I removed all of the old
tape in the air box and replaced it. After I replaced all of the
loose tape. I tested the air conditioner again. I found that the
air conditioner is not cooling as well as it did the week before.
I removed the top of the air conditioner to pull readings from
the air conditioner. I also checked the resistance on the freeze
switch. When testing the freeze switch, I found an oily substance
on the soldered side of the condenser. Looks like oil has been
leaking out of the side of the condenser. The air conditioner
needs to be replaced. I removed the old air conditioning system.
I installed a new air conditioner, control board and thermostat
as a complete A/C system. I turned the system on and let it run.
I will come back to the unit in 1 hour to check the temperatures.
Discharge is reading 44.0 and Intake is reading 73.4. The air
conditioner is working as it should.

Claim : 77155

 WO # Job # Description JOB INFORMATION

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 3.00 185.00 555.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00

 Excode Job# Description EXTRAS Qty Price Total

 EDF 1 ENVIROMENTAL DISPOSAL FEES 1.00 100.00 100.00
 PARTS 1 HANDLING FEE 30% 1.00 181.98 181.98

Parts Total: 0.00
 Labour Total: 555.00
 Sublet Total: 0.00
 Extras Total: 281.98

>>>> Claim Total: 836.98

Customer Signature: _____

Date: _____