

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 77155
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 51475 - ROD POLAND
Address: 1927 FRONTAGE CREEK LANE SUMNER, IL

62466

Phone: 618-863-1062

Stock Number: 11322 - 2024 FREEDOM EXPRESS 258BHS 5ZT2FERB0RW029080

VIN: 5ZT2FERB0RW029080 HIN: SER#: 5ZT2FERB0RW029080

Mileage: 0 Work Order Comp: 14 JUL 25

Auth. No: Dealer #:

Warr. Date: 12 JUL 24 Work Order Date: 27 JUN 25 Inv #: 419933

WO # Job # Description JOB INFORMATION

77155 1 CUSTOMER GOT UNIT HOME FROM RECENT SERVICE VISIT. WHEN THE T-STAT IS SET AT 60 DEGREEES, THE COOLEST IT WOULD GET IS 77 DEGREES. WHEN HE SET IT AT 70 DEGREES, THE COOLEST IT WOULD GET IT WAS 80 DEGREES. UNIT WAS ALSO SHORT CYCLING AS WELL. After talking to the customer, we found that the unit cools for 2 hours and then the compressor begins to turn on and off. The air conditioner will not longer coolant this point. I did find that the air box was leaking air from the discharge into the take. I tested to make shore that the air box was sealed up and not mixing the hot airtight the cold air. I did find that some of the tape had come loose from the air box. I removed all of the old tape in the air box and replaced it. After I replaced all of the loose tape. I tested the air conditioner again. I found that the air conditioner is not cooling as well as it did the week before. I removed the top of the air conditioner to pull readings from the air conditioner. I also checked the resistance on the freeze switch. When testing the freeze switch, I found an oily substance on the soldered side of the condenser. Looks like oil has been leaking out of the side of the condenser. The air conditioner needs to be replaced. I removed the old air conditioning system. I installed a new air conditioner, control board and thermostat as a complete A/C system. I turned the system on and let it run. I will come back to the unit in 1 hour to check the temperatures. Discharge is reading 44.0 and Intake is reading 73.4. The air conditioner is working as it should.

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 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 3.00 185.00 555.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00

Parts Total: 0.00
 Labour Total: 555.00
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 555.00

Customer Signature: _____

Date: _____