

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11695

Date In: 22 JAN 25 Author: KOTT
Promised Date: 25 DEC 25 Stock No: 11117
: Year: 2024
Customer Name: 1025 - KEYSTONE Manufacturer: CROSSROADS
Address: PO BOX 2000 Brand: HAMPTON
: GOSHEN, IN Model: 390PVL
Postal/Zip: 46527-2000 Miles/Hrs: 0
Phone#(res): 866-425-4369 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#:
Purchased Date: :
Delivery Date: :
InService Date: :
Serial#: 4YDTHPU23R9330277 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: WARRANTY REPAIRS W 1025 KEYST
CAUSE: Originally only working on refer door
replacement, but more presented itself
during the walk through. Opposite door
than what was ordered is missing the
door seal in the refer. REQUEST 1.0 HR
CORRECTION: Left side door replacement went well,
successfully swapped over all parts and
reassembled. Now need to order right
side door seal. Dave ordered door seal
1/23/25
WARR COMPLAINT: WARRANTY REPAIR 1 - Bathroom Light W 1025 KEYST
Switch
CAUSE: When we pulled coach in to do refer
warranty work, walked through and
noticed lightswitch falling off wall.
Switch fell apart. Needs replacement.
Plumbing vent running directly behind
switch, would not fit, devised a wire
extension to allow clearance for wiring
with plumbing vent in way. REQUEST 1
HR
CORRECTION: Used an AR Products switch, designed
better. Replaced and corrected issue.
WARR COMPLAINT: WARRANTY REPAIR 2 - Valances in bedroom, W 1025 KEYST
front window
CAUSE: Previous warranty work on front window
not completed. Adjustment to front

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Job #   Description           JOB INFORMATION           Type Bill To
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window shade needs to be made for proper
operation before reinstalling valance.
After discussing the shade issue with
those involved in the original issue,
part was never ordered, and requires
replacement. Bottom end of shade is
completely ruined from binding up.
Removed shade from front window, hung it
vertically to test, won't roll up
correctly, continues to track and bind,
see pictures. Looks like track it
slides into in bedroom has a 1"
difference from the shade width, this
would cause half the problem we are
seeing. Once we get shade, trimming the
sides down will be required to hopefully
operate properly. No stickers on part
identifying. Shade is 44" wide,
motorized, black in color. Window is 88"
Long. Back of shade says 45x90  REQUEST
1.5 HR
CORRECTION: ...
WARR COMPLAINT: WARRANTY REPAIR 3 - Trim throughout is  W   1025  KEYST
        popping
        CAUSE: REQUEST .75 HR
        CORRECTION: Had to staple and Putty trims in front
                    and back rooms. Part of ceiling panel
                    also began to fall down in bathroom.
WARR COMPLAINT: WARRANTY REPAIR 4 - Pantry door won't  W   1025  KEYST
        close
        CAUSE: Doorframe shifted causing striker to rub
                    hard on door. Striker side of doorframe
                    was only fastened with pneumatic
                    staples. REQUEST 1.5 HR
        CORRECTION: Removed piece, pulled staples and used
                    countersunk wood screws. Looks good,
                    works better.
WARR COMPLAINT: WARRANTY REPAIR 5 - floor vents warped  W   1025  KEYST
        and cracked
        CAUSE: Replaced both floor vents in kitchen
                    area, both bowed and screws
                    overtightened. Submit warranty. 11-1/4" x
                    5-1/4" tan in color, see pictures.
                    REQUEST .5 HR
        CORRECTION: ...
WARR COMPLAINT: WARRANTY REPAIR 6 - ROLLER IN FRONT    W   1025  KEYST
        WINDOW HAS BEEN REPLACED, BUT STILL DID
        NOT WORK PROPERLY.
        CAUSE: Previous warranty work on front window
    
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not completed. Adjustment to front window shade needs to be made for proper operation before reinstalling valance.

After discussing the shade issue with those involved in the original issue, part was never ordered, and requires replacement. Bottom end of shade is completely ruined from binding up. Removed shade from front window, hung it vertically to test, won't roll up correctly, continues to track and bind, see pictures. Looks like track it slides into in bedroom has a 1" difference from the shade width, this would cause half the problem we are seeing. Once we get shade, trimming the sides down will be required to hopefully operate properly. No stickers on part identifying. Shade is 44" wide, motorized, black in color. Window is 88" Long. Back of shade says 45x90 REQUEST 1.0 HR REPLACE AND DIAG

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
WARR0	756815122252	SINGLE ROCKER SWITCH ASS	W-1025		1	9.85	9.85

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
1	WARR	MANUFACTURER WARRANTY	RW		W-1025	0.00	105.00	0.00
ARR01	Z992	MISC LABOUR CODE (WARR	RW		W-1025	0.94	105.00	98.70
ARR02	Z992	MISC LABOUR CODE (WARR	RW		W-1025	0.50	105.00	52.50
ARR03	Z992	MISC LABOUR CODE (WARR	RW		W-1025	0.00	105.00	0.00
1	WARR	MANUFACTURER WARRANTY	RW		W-1025	0.25	105.00	26.25
ARR01	Z992	MISC LABOUR CODE (WARR	RW		W-1025	0.06	105.00	6.30
ARR02	Z992	MISC LABOUR CODE (WARR	RW		W-1025	0.03	105.00	3.15
ARR03	Z992	MISC LABOUR CODE (WARR	RW		W-1025	0.15	105.00	15.75
ARR04	Z992	MISC LABOUR CODE (WARR	RW		W-1025	1.30	105.00	136.50
ARR05	Z992	MISC LABOUR CODE (WARR	RW		W-1025	0.25	105.00	26.25
ARR04	Z992	MISC LABOUR CODE (WARR	RW		W-1025	0.10	105.00	10.50
1	WARR	MANUFACTURER WARRANTY	RW		W-1025	0.70	105.00	73.50
ARR03	Z992	MISC LABOUR CODE (WARR	RW		W-1025	0.60	105.00	63.00
ARR06	Z992	MISC LABOUR CODE (WARR			W-1025	0.00	105.00	0.00
ARR02	Z992	MISC LABOUR CODE (WARR	RW		W-1025	0.90	105.00	94.50
1	4123403B	Refrigerator - Dometic			W-1025	0.00	105.00	0.00
ARR02	3300202A	Blind - Venetian - Rep			W-1025	0.00	105.00	0.00
ARR05	4111937B	Oven - Atwood - Vent T			W-1025	0.00	105.00	0.00

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Job #  Excode   Description  EXTRAS      bill to    Qty   Price   Total
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ARR01  SSE        SHOP SUPPLIES - EXTERNAL  W-1025    1.00   0.00    0.00
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BILLINGS SUMMARY

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Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
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W      1025          9.85    606.90    0.00     0.00    0.00    616.75
      Totals          9.85    606.90    0.00     0.00    0.00    616.75
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&k2S
&k0S