

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2632060
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAGC9SU045440
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$195.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT184BHS
ABIGAIL K HELMS		DEALER RO #	79488
2355 BULLOCKTOWN RD		CLAIM START DATE	04/06/2026
Boonville, IN 47601		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	07/19/2025	WARRANTY EXPIRATION DATE	07/19/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	30-92-01-00-001172	Cloth Covered Snap Buttons - Interior/Interior Miscellaneous/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-04-06 12:26:12 :: 2 BUTTONS ON THE FRONT OF THE SLIDE ROOM, TOWARD THE BOTTOM ARE MISSING. FOUND MISSING NEED TO INSTALL			
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$19.50
Serial#	Appr Hrs	0.05	Appr Labor Amt	\$9.75
	Notes			
	EXCESSIVE AMOUNT REQUESTED			

Labor

Line# 2	Operation Code	Operational Description		
	10-7-14-00-000142	Sand & Touch-Up Paint On Entry Step - Frame & Chassis/Manual Entry Step/Repaint/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-04-06 12:42:49 :: THE STAIRS ARE RUSTING WHAT DOES CATALINA WANT TO DO			
Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$97.50
Serial#	Appr Hrs	0.25	Appr Labor Amt	\$48.75
	Notes			
	Let try to paint the rust spots. They seem fairly small in size and I think that this is our best option.			
	OK THANK YOU			
	Wrong Repair Code Used or Changed Code			
	EXCESSIVE AMOUNT REQUESTED			

Labor

Line# 3	Operation Code	Operational Description		
	01-10-500-000168	Polymax Underbelly - Replace/Frame & Chassis/Sub-Floor		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-04-06 12:44:36 :: UNDER THE CAMPER HAS ALOT OF RUST AND CUSTOMER WANTS TO KNOW WHAT CATALINA IS WILLING TO DO			
Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00
	Notes			
	Pending review.			
	We do not cover rust on the frame. Dealer is supposed to wash this upon arrival, and after being sold to retail this would be up to the customer to care for their unit			

Submitted	Labor Amt	\$117.00
	Parts & Freight	\$0.00
	Total	\$117.00

Approved	Labor Amt	\$58.50
	Parts & Freight	\$0.00
	Total	\$58.50

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.