

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2627792
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAYB1SX032525
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$195.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT333FKTSLE
JULIA K PILLOW		DEALER RO #	79405
702 W EVERGREEN RD		CLAIM START DATE	04/01/2026
Evansville, IN 47710		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/26/2025	WARRANTY EXPIRATION DATE	04/26/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	70-671-01-11-003983	Wall Thermostat - Appliances/Roof AC (GE)/Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-04-01 12:04:14 :: THE THERMOSTATE WILL NOT TURN ON THE FAN IN THE LOW SETTING ONLY MID AND HIGH need to change the thermostat			
Model#	RAREC3A1	Dir Sub Hrs	0.50	Sub Labor Amt \$97.50
Serial#	VS308511R	Appr Hrs	1.00	Appr Labor Amt \$195.00

Notes

Sent request for authorization.

Good morning, Case 00254540:

Attached is the diagnostic form.
Please provide a clear picture of the rooftop AC data tag.
Theses are a requirements for all warranty claims.

On the control board are there any lights staying lit, flashing, or non at all?

Thank you,
Jessie Cooreman
Senior Warranty Coordinator
GE Recreational Living

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LET ME KNOW IF THERE IS ANYTHING ELSE THANK YOU

Information was sent to vendor by Dealer in email chain. Waiting on review from vendor.

We do not have the black RARWT2B thermostat in stock. We do have the white RARWT2W thermostat for replacement. Will the customer be ok with this color change?

Thank you,

bh approved this and sent email to ge

GE Appliances, Recreational Living has approved the following: • 1 hours for labor.

- GE Thermostat - White v2

•
•

Replacement parts will be shipped to:

Basden's American RV

Attn: 5ZT2CAYB1SX032525

600 E Baseline Rd

Evansville, IN

47725

(812) 867-5200

ERP Order #: 26.05916

Once shipped, tracking information for the shipment will be provided to

bhoffman@americanrvcenter.com.

****Please note for complete replacements a picture of the serial tag removed from the defective unit is required. VCB will not be paid until a removed tag picture is received.

Account: Forest River

Dealer: Basden's American RV

Case #: 00254540

Claim: 2627792

VIN: 5ZT2CAYB1SX032525

Date of Purchase: 4/26/2025

Product: GE Profile, RV Air Conditioner, 15, 11" Tall, HP, 20 amp, White

Serial Number: MV002706H

Thank you,

Jessica Cooreman

Warranty Department

Submitted

Labor Amt	\$97.50
Parts & Freight	\$0.00
Total	\$97.50

Approved

Labor Amt	\$195.00
Parts & Freight	\$0.00
Total	\$195.00

DEALER**DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER**DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.