

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2634767
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TFLN22R1906059
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$140.00	SITE/WAREHOUSE	010 / 010C
OWNER INFORMATION		ITEM #	FLT832DBS
DANIEL L JANECEK		DEALER RO #	12415
51655 HEIDRICH RD		CLAIM START DATE	04/08/2026
La Valle, WI 53941		CLAIM END DATE	04/30/2026
USA			
Retail Date of Purchase	10/12/2024	WARRANTY EXPIRATION DATE	10/12/2025

Claim Line Details

Labor

Line# 1

Operation Code

20-66-02-17-000672

Operational Description

Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-04-08 11:25:14 :: Complaint: Customer states that the front door lock, the top lock, it is very hard to open with the key. Cause: The top lock is very hard to open. Correction: Top lock was very hard to open, I sprayed it with silicone spray and then it was easy to open and it is working like it should now.

Model#

Dlr Sub Hrs

0.20

Sub Labor Amt \$28.00

Serial#

Appr Hrs

0.00

Appr Labor Amt \$0.00

Notes

Hello, this unit has been out of warranty since 10/12/2025. Please provide a dated work order showing when this issue was noted.
Work order attached.
hello, can you please advise as the WO states that the date In- July 21 2025 and the promise date is - May 31 2026. The delivery date is - April 18 2025. Can you please provide some clarity as to which date indicated when the WO was created? Just want to make sure we are reading this correctly! Thank you!
The work order was created July 21st. The unit was brought to us to store for the winter and get the units ready prior to the upcoming camping season.
We respectfully deny this request as lubrication is not a warrantable issue. This is customer maintenance. Thank you.

Labor

Line# 2	Operation Code	Operational Description		
	70-146-24-00-003400	Air Conditioner - Window Mount - Appliances/Air Conditioning/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2026-04-08 11:27:20 :: Complaint: Customer states the air conditioner doesn't allow you to turn on zone 2 by itself. You can only turn it on if you also have on zone 1. Cause: You have to go in the thermostat and change it in zone. Correction: Push system until you see zone 1 is off then you can run zone 2. Additional Note : greeneway@dealer-advisors.com, 2026-04-08 11:28:15 :: No other "repair" code.			
Model# 1	Dlr Sub Hrs	0.30	Sub Labor Amt \$42.00	
Serial# 1	Appr Hrs	0.00	Appr Labor Amt \$0.00	
	Notes			
	Hello, this unit has been out of warranty since 10/12/2025. Please provide a dated work order showing when this issue was noted.			
	Work order attached to line 1.			
	please see feedback on line 1. Thank you!			

We respectfully deny this request as this is the customer not understanding how to use the unit, this is not a warranty issue. Thank you.

Labor

Line# 3

Operation Code

20-44-24-00-000544

Operational Description

Rubber Roof - Exterior/Roof/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-04-08 11:28:56 :: Complaint: Customer states that there is a screw on the top of the camper, above the entry door, on the roof and it seems like it wasn't screwed in all the way. Cause: Could not locate screw. Correction: Noting for now.

Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
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Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00
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Notes

Hello, this unit has been out of warranty since 10/12/2025. Please provide a dated work order showing when this issue was noted.

Work order attached to line 1.

please see feedback on line 1. Thank you!

We respectfully deny this request as there is nothing wrong with the unit. This issue has been noted to the VIN for future reference. Thank you.

Labor

Line# 4

Operation Code

30-102-24-00-001094

Operational Description

Wall Panel Touch up - Luan - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-04-08 11:30:13 :: Complaint: Customer states that in the front bedroom by the front window it looks like there may have been a leak. The wallpaper is crinkly and seems like it may be coming off. Cause: Seems to be a stress crack, there is no water damage. Correction: Placed seam tape to cover the issue. Additional Note : greeneway@dealer-advisors.com, 2026-04-08 11:30:57 :: More than flat rate due to confirming no leak and diagnostic.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
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Serial#	Appr Hrs	0.50	Appr Labor Amt	\$70.00
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Notes

Hello, this unit has been out of warranty since 10/12/2025. Please provide a dated work order showing when this issue was noted.

Work order attached to line 1.

please see feedback on line 1. Thank you!

Can we just comment on one line if you need the same information for all lines? Thank you.

This is being covered as a goodwill to the customer. These issues should have been claimed before the unit was put away for the winter especially with the warranty date ending during the winter months. Thank you.

Part

Line# 1

Item

USERPART

Description

shop supplies - seam tape

Model

Serial

Part tag

Sub Qty	1.00
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Sub Dlr Price	\$3.50
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Sub Freight	\$0.00
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Appr Qty	1.00
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Appr Dlr Price	\$3.50
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Appr Freight	\$0.00
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Notes

Submitted

Labor Amt	\$140.00
Parts & Freight	\$3.50
Total	\$143.50

Approved

Labor Amt	\$70.00
Parts & Freight	\$3.50
Total	\$73.50

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.