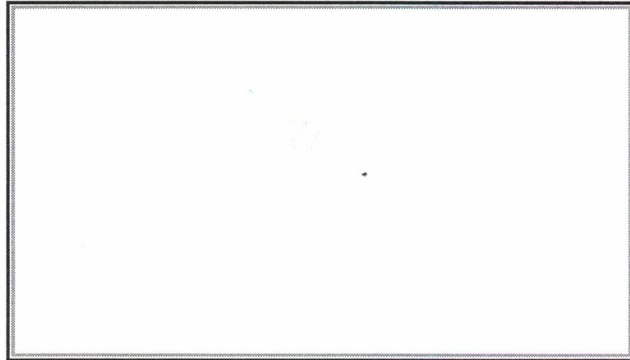


WARRANTY

Diagnostic Information

Is there a visible refrigerant leak within the AC unit, location of leak? Yes  No 
If Yes Photo Required - Click box below to add photo



\*\*\*\*\* If a leak is identified, no additional testing is required \*\*\*\*\*

\*After running the unit for 15 minutes at the coldest setting, please provide the following:

Does compressor run? yes Amp draw on blue compressor wire: 2.8

Outdoor temperature at the upper unit while testing: 76 AC Volts: 121

Outdoor temp must be higher than 65 degrees F

Return/Intake Temperature: 77 Discharge/Supply Temperature: 78

Blower Motor Condition: good Amp Draw: 2.5 AC Volts: 120

Blower Wheel Condition: good

Condenser Motor Condition: good same as blower motor Amp Draw: — AC Volts: —

Condenser Fan Blade Condition: good

Run Capacitor/MFD: IF: — OF: — CP: —

Wiring Condition/Correct: yes

Thermostat DC Volts: 13.6 Control DC Volts: 13.5 Control Dip Settings: —

Freeze Sensor Location/Ohms: 9.7K ICE Build UP on Evaporator: Yes  No

Room Temperature Sensor Location: Intake center

Roof Thickness: 5" Compressor Cycle On and Off: Yes  No

Please note: Submitting this form does not guarantee your claim will be paid or replacement will be issued. Furrion may request additional details based on the documentation you have completed.

As a supplier of a broad array of highly-engineered components in the recreation and transportation product markets, safety, education and customer satisfaction are our primary concerns. Should you have any questions, please do not hesitate to contact us at 432-LIPPERT (432-547-7378) or by email at customerservice@lci1.com. Self-help tips, technical documents, product videos and a training class schedule are available at lippert.com or by downloading the LippertNOW app.

WARRANTY

FURRION® AIR CONDITIONER CHECKLIST FOR WARRANTY REQUEST

Once completed – E-mail to support@Furrion.com

\*Incomplete or inaccurate information will delay processing. Replacement parts will be shipped unless otherwise noted.

Dealer Name: Tri-Am RV Center Dealer Account #: \_\_\_\_\_  
 Dealer Phone: 423-235-1167 E-mail: tnwarranty@triamrv.com  
 Dealer Contact: Stephanie Dealer PO #: 27017  
 Customer Name: Robert Tipton Original Owner:  Yes  No  
 Shipping Address: 1202 Idell Road Case #: \_\_\_\_\_  
 City: Bulls Gap State: TN Zip: 37711  
 Coach Manufacturer: Keystone Model of Coach: ~~2025~~ 3813 FIP Floorplan: \_\_\_\_\_  
 Complete Coach VIN #: 4YDFAAU26S2915729 Year of Coach: 2025  
 Date of Manufacture: 4-30-25 Original Date of Purchase: 17 July 2025  
 Model #: FACR15HESA2-BL Serial #: 10001904228122410154

Nature of the Complaint & Troubleshooting Performed:

Bedroom A/C not blowing cold Air.  
Only pulling 2.5 Amps on compressor, faulty A/C

Control Type / Thermostat

Thermostat Model and Version: FACW10ESSA2-BL V:2.0 Controller Model and Version: FAC110ESSA-BL LWW  
 ADB Model: NA Heat Strip Model If Installed: NA