



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 79704
Promised Date:
20 APR 26



CUSTOMER WORK ORDER

WO #: 79704

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0504 CHECK PREAUTH

Stock #: 11753
Stock Desc: 2026 TT KEYSTONE
SPRINGDALE 1230BB
Chassis #: 4YDTSGE16TW102614
Serial #: 4YDTSGE16TW102614
Mileage: 0
Licence:

Invoice #:
Date In: 24 APR 26
Promised: 30 APR 26
Date Sched:
Completed: 30 APR 26
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER 3 HRS

CAUSE: New pdi

CORRECTION: Checked Coupling, Safety Chains, Lights, stability jacks, Tonguejack, brakes, breakaway switch, Tire pressure and Lug Torque. Checked Roof and Cap Seals. Filled LP and mounted battery box. Rolled underbelly and inspected and closed dump valves and low point drains. Turned pump out of winterized position and filled Fresh Tank and Dewinterized unit. Turned on LP and ran DropTest. R3moved Packing and turned Fridge on. Removed Packing and tested Microwave. Checked all lights. Checked vents and fans. Checked Awning and lights. Missing dust cap on OffDoorSide tire, received new dust cap plug from parts and installed. Ran all the water out of Fresh tank to Grey tank till 1/3 sensor activated. Put Toilet chalk in and ran th3 rest of the fresh tank out and then turned on City Water Connection and ran for about good timeframe and no sensors activated. Stovetop won't light... I even tried to light with a lighter and seems there is no Gas being supplied at burner. Removed Stovetop cover and as I was pressing in the switch i then finally heard the Gas flow and which both Burners lite. Returned the cover to Stovetop and tested again and it properly worked. Ran the toilet till water started back up the toilet drain then hook3d up the Dump tub3 and drain enough of the tank to clear build up in the toilet. Repaired the Black Tank Power Wire. Dumped Tanks.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JRK	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C
46-6884	#014-122065-5 UNIVERSAL DUST PLUG	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: THE BLACK TANK LEVEL SENSOR IS NOT REGISTERING.

CAUSE: Break in Power Supply wire to Black Tank.

CORRECTION: Filled black tank till it started coming up toilet and no sensors illuminated at the Contol



Customer #: 1000
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Panel. Checked ground is good at tank. Checked for 12v at Power Wire at tank and there is none. Went inside unit and pulled the Control Switch Panel from wall and was fairly difficult due to a bunch of glue adhesive around the wires leaving them stuck to everything. Slowly pulled wires out and apart and tracked down the Brown wire from the illumination screen. Checked for power at the crimped nut connection of the brown wire and was nothing. Checked for power at the the brown wire at the illustration Controlboard and when I touched the contact on board it popped the Water Pump fuse in the Convert center. Now every button on the Illumination Panel when pressed shows 1/3 on water level and the battery button shows 11.2v. This is with it plugged into Shore power so I checked voltage at the battery terminals wires and im showing 13.3v! I installed a new 10A fuse in Pump slot of converter center and the Illumination screen has returned back to what it was doing before (Battery/Full, Fresh/Empty, Grey/3rd and Black not registering)! Used my leads and hooked up to a outside 12v source and jumpered power to the tank sensors itself with a inline Resistor and checked tank level again and still the same issue so issue is not in the wiring but in either the Illumination screen itself or the Resistor Pack to tank! Requesting new Resistor Pack 1st! Ben approved Resistor Pack and received from Matt. Replaced Resistor Pack and still getting same reading. Went back to the Illumination screen and pulled the brown wire from board and stripped it back and reinserted it to make sure its making contact and still getting same reading. Came back to the crimped connector on Brown wire at the inside Panel and removed connector and Used my Resistor jumper wired and jumpered my Brown wire from Illumination screen straight to ground and tank sensors finally illuminated correctly. I have a unused Red wire here and another red unused down towards the tank that im going to test continuity to... there is no continuity so looks like the Brown Supply wire is damaged somewhere between Panel and tank so a new Power supply wire has to be ran to Tank Resistor Pack. Spoke with Ben in regards and advised to take pics and make notes. Mapping out the best route to run the wire. Decided to run it straight down wall and thru the wall frame and across the underbelly and back. Had to drill a small hole directly in the bottom of wall frame and also a horizontal hole thru the side of wall frame on the otherside of underbelly. Ran a solid goffer wire to poke thru insulation straight up wall from under unit and after I pulled the wire thru and disconnected it from goffer wire, I feed it back thru the horizontal drilled hole and over to the solid frame which I had to go back up into the underbelly on the other side of frame and drill another hole thru stud in floor and fish the goffer back thru again and pulled wire thru. From that point I just ran it across the underbelly to otherside of frame and thru and back to the tank. I secured the wire crossing underbelly with underbelly tape and cover cutouts in underbelly with underbelly tape. Secured wire connections at Resistor Pack with heat shrink crimp connectors. Secured connected wires up with ziptie. Reinstalled the Switch Panel inside unit and tested operations and everything works properly now.

Labor		Mechanic	Total
Code	Description		
Z990	MISCELLANEOUS REPAIR	JRK	247.00
Z990	MISCELLANEOUS REPAIR	JRK	323.00
Z990	MISCELLANEOUS REPAIR	JRK	0.00
Subtotal for Job #1:			570.00

Parts Total:	0.00
Labour Total:	570.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	570.00

Thank you for being a valued customer. We appreciate your business.
All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 05 May 2026

