

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0008794		CLAIM STATUS	Authorized
MYERS RV CENTER INC		CLAIM	2659034
12024 CENTRAL AVE S.E.		CLAIM ORIGIN	WEB
ALBUQUERQUE, NM 87123		ORIGINAL CLAIM ID	
USA		VIN	5ZT2AVSB4SB939644
		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$190.00	SITE/WAREHOUSE	050 / 050
OWNER INFORMATION		ITEM #	AVT27DBS-1
DAWN GEYER		DEALER RO #	73272
2415 HIGH POINT ST NE		CLAIM START DATE	04/29/2026
Albuquerque, NM 87112		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	05/16/2025	WARRANTY EXPIRATION DATE	05/16/2026

Claim Line Details

Labor

Line# 1	Operation Code 20-58-01-00-000608	Operational Description Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Replace/ No Tread Code	
Complaint, Cause, Correction			
Original Note : stephanie@dealer-advisors.com, 2026-04-29 13:06:14 :: Complaint: Customer states driver side panel towards front is pulling away from unit while in transition. Appears 3 panels are needed with decals Cause: Not secured properly Correction: To properly correct the issue, the effect of external panel will require full removal and replacement. This process involves removing window\ assembly and exterior trim components, detach sealants and fasteners, securing the panel, carefully remove the damaged panel without affecting surrounding structure, install new replacement panel, resealing all seams, trim, and window assembly to manufacturer specifications, leak testing to verify proper sealing integrity			
Model#	Dlr Sub Hrs	8.00	Sub Labor Amt \$1,520.00
Serial#	Appr Hrs	0.00	Appr Labor Amt \$0.00
Notes			
Need pictures of this entire side and front half of this side of the rv.			
Pics added			
Denied. This is DAMAGE			

Labor

Line# 2	Operation Code	Operational Description	
	20-58-01-00-000608	Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Replace/ No Tread Code	
Complaint, Cause, Correction			
Original Note : stephanie@dealer-advisors.com, 2026-04-29 13:11:31 :: Complaint: Customer states on passenger side, looks like there is a big dent/panel warped Cause: Panel warped, possibly cut too long Correction: Exterior side wall panel dent. And per inspection, a dent was observed on the exterior side wall panel in the upper section of the unit, identified and marked with a yellow indicator. The damage affects the finish and structural appearance of the panel and its not correctable through repair methods due to the nature of the material. To properly address the concern, replacement of the affected exterior panel is required. This procedure will involve; removal of adjacent trim, moldings, and sealants. Removal of nearby components as needed for access, lighting, awning, rail, etc. Detachment and removal of the damaged panel. Installation of new exterior panel. Reinstallation of all removed components. Resealing all seams and penetrations to manufacturer specification. Water intrusion test to verify proper seal.			
Model#	Dlr Sub Hrs	8.00	Sub Labor Amt \$1,520.00
Serial#	Appr Hrs	6.90	Appr Labor Amt \$1,311.00
Notes			
Need pictures of this entire side of the rv from a few angles please			
Photos added			
Denied. This is Damage			
After careful reconsideration we have authorized this metal repair for 6.9 hours. Metal might not			

have been rolled or folded properly and came out. Per RF

**Labor
Line# 3**

Operation Code **Operational Description**
20-73-24-00-000739 Fenderskirt - Exterior/Fender Skirts, Wheel Well/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-04-29 13:21:36 :: Complaint: Customer states jwrap is loose Cause: Not secured properly Correction: Loose J wrap skirting. Customer states lower G rep skirting is loose around unit. Upon inspection, J wrap skirting along the lower tier was found to be loose in sections, with gas visible at seams and inadequate Vaseline in certain areas. No major damage to the material was observed; condition abuse related to insufficient securing during installation. Repair will involve inspecting entire perimeter of J wrap for proper fitment. Repositioning and aligning skirting material. Securing a rap using appropriate fasteners were needed. Tightening existing hardware and additional adding fasteners as required. Ensuring proper fitment and uniform appearance along full length. Verify skirting is properly seated and secure

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$190.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$95.00

Notes

Excessive labor requested. Reduced to a reasonable amount. Why is there something about gas and vaseline in the claim write up?

**Labor
Line# 4**

Operation Code **Operational Description**
20-69-01-00-000703 Hold Back Latch, Catch, or Magnet - Exterior/Compartment Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-04-29 13:28:54 :: Complaint: Customer states water heater will not stay closed Cause: Customer states water heater door will not stay closed Correction: Water heater door latch. Upon inspection, the latch securing the water heater access door was found to be damaged and not properly retaining the door in the closed position. Condition for Vince proper veiling and securement of the access panel. Due to the failure of the latch mechanism, replacement is required to restore proper operation. Repair will involve removal of damaged large component. Installation of new lash assembly. Adjustment to ensure proper alignment and secure engagement. Verification of proper door closure and retention

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$19.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

Denied. Customer abuse/ misuse
Denied. Customer abuse/ misuse

**Labor
Line# 5**

Operation Code **Operational Description**
20-66-02-17-000672 Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-04-29 13:33:17 :: Complaint: Customer states entry door is hard to open (customer had adjusted) Cause: Misaligned Correction: Entry door hard to open. Customer stated entry door is difficult to open and has attempted adjustment. Upon inspection, the entry door latch and striker were checked for proper operation. Door is currently functioning, however minor alignment and friction were noted, which could contribute to the intermittent difficulty when opening. Adjustment in service will include inspecting door alignment and striker plate position. Adjusted latch/striker as needed for proper engagement. Lubricating latch mechanism and moving components. Verifying smooth operation of door opening and closing.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$38.00
Serial#	Appr Hrs	0.05	Appr Labor Amt	\$9.50

Notes

Excessive labor requested to adjust entry door striker plate. Adjustments to doors, drawers, loose trim etc only covered under warranty for first 90 days of ownership..

Submitted	Labor Amt	\$3,287.00	Approved	Labor Amt	\$1,415.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$3,287.00		Total	\$1,415.50

DEALER
SIGNATURE

DATE

CUSTOMER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

All repairs described have been inspected and are satisfactory.