

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 79389
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 56291 - GOLDEN STOREY
Address: 11338 NAAS DR EVANSVILLE, IN

47725

Phone: 812-499-3747

Stock Number: 11521 - 2025 CATALINA 293TQBCKLE 5ZT2CAUB1SX033826

VIN: 5ZT2CAUB1SX033826 HIN: SER#: 5ZT2CAUB1SX033826

Mileage: 0 Work Order Comp: 06 APR 26

Auth. No: Dealer #:

Warr. Date: 16 OCT 25 Work Order Date: 28 MAR 26 Inv #: 428373

WO # Job # Description JOB INFORMATION

79389 1 CUSTOMER STATES THE WATER PUMP NEVER SHUTS OFF AND ACTS AS IF IT HAS AIR IN THE LINES
Pulled unit into shop and hooked up to shore power. The fresh tank is 1/3 full. Verified the valves are in the correct position. The pump is not building pressure which tells me the check valve inside the pump is damaged. The water pump will need to be replaced. pulled the water pump and installed a new pump. Filled fresh tank and ran pump. The pump is still pulling air. Cut the section of line that has 2 shut off valves on it and checked the function of both valves. Located the fresh tank and removed the underbelly around the line that pull water from the tank. Checked all fittings. Cut the line the pulls from the tank and placed the line in a jug of water. Ran the pump and its still pulling air. Located where the line comes up through the floor. Cut the underbelly and cut the pex line. Pulled both sections of that line and inspected the lines. The main run of pex has a crack in the line.
Filled out parts request. Cut out the damaged section and replaced with a new piece of pex with a union. Fished the pex line through the underbelly and secured it to the section that goes up through the floor and to the tank. Installed the old pump. Installed a cone washer and secured both lines to the water pump. Filled the fresh tank. Ran the pump and pressurized the water system and checked for leaks. No leaks present and the pump is no longer pulling air. Taped up the underbelly and ran self tapping screws with washers to hold the underbelly. Cleaned up

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 mess inside the unit. Installed access panel.

79389 3 CORNER OF SLIDEROOM BY FRONT BEDROOM FLOORING WON'T STAY DOWN
 WHEN THE ROOM IS OUT...TRIP HAZARD
 The edge of the slideroom floor is curled up. Not sure if
 anything can be done to fix this other than placing something
 heavy on the material while its here.
 Placed a 2x4 over the material as i was working on the other
 jobs. I was able to get it lay down a bit.

Part No	Job#	Description	PARTS	Qty	Price	Total
60P14650A/SAL	1	Pump - Water - Revolution - 12V -		1.00	57.27	57.27
30879	1	30879 Shut Off Valve; PEXLock; St		1.00	7.45	7.45
30840	1	30840 PEXLock; 1/2 Inch PEX x 1/2		2.00	3.26	6.52
972625	1	BLUE PEX 1/2" x 5'		1.00	4.67	4.67
30840	1	30840 PEXLock; 1/2 Inch PEX x 1/2		1.00	3.26	3.26
4794186	1	1/2" PEX PLASTIC COUPLER		3.00	0.20	0.60
10-7150	1	CONE WASHER SWIVEL SEAL		1.00	0.26	0.26

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	195.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.12	195.00	23.40
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.38	195.00	74.10
Z990	1	MISC LABOUR CODE (EXTERNAL)		2.70	195.00	526.50
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.30	195.00	58.50
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	195.00	0.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.00	195.00	0.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.20	195.00	39.00

Parts Total: 80.03
 Labour Total: 721.50
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 801.53

Customer Signature: _____

Date: _____