



# Warranty Claim Form

Date: 4/30/2026

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

### General Information

573TE2825R3436329  
Imagine 23LDE  
Retail Purchase Date: 2/29/2024  
Work Started: 3/26/2026  
Work Completed: 4/17/2026

Claim Status: Paid  
Dealer Work Order #: 13283  
Unit Offline Date: 9/11/2023

Claim #: 983057  
Labor: \$560.00  
Parts: \$393.00  
Shipping: \$50.41  
Total: \$1047.14

Notes: shipping and packaging fees adjusted to parts claimed from invoice and adjusted to ground shipping. NN 4.27 JPH 4-8-26

### Dealer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$140.00

### Customer Information

Mike Loftus  
W9653 Clinton St  
Darien, Wisconsin 53114  
United States  
262-325-0892

### Operation Line # 1

*Flat Rate Code:* 120023 Brakes - R & R ABS Harness

*Fault Code:* Damaged/Maintenance

*Problem:* CASE #- 1000159 - TRAILER BRAKES ARE NOT per the customer- the brakes are not working at all *Hours:* 2

*Cause:* The retaining clip on the abs module harness broke and the harness was just lying in the underbelly. I jacked a tire up, tried the breaks and brake away and neither one of them are working. I verified voltage at the battery and 12 volt breakers and they have 13.2 volts. I checked the wiring on the axles and everything is solid. I noticed the abs wires so i dropped about 8 feet of the underbelly around the ods axles and i can see the abs harness laying in the underbelly. I pulled the plug down and i can see the clip broke off of it. I plugged it back in, tried the brakes and they work. *A m o u n t :* 280.00

*Remedy:* I put a large zip tie around the plug to help hold it in place but the only options for fixing it is either add some glue around the edge of the plug to help hold it in place or replace the whole harness and the harness wires split off to each tire. I put the underbelly back up and filled a couple gaps with expanding foam *Repairs :* \$0.00

*Manufacturer #:* 1

*Model #:* 1

*Serial #:* 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	14.00

**Operation Line # 2**

Flat Rate Code: 120023 Brakes - R & R ABS Harness

Fault Code: Damaged/Maintenance

Problem: CASE 1000159 This goes with Line 1 - Line 1 was a temporary fix. TRAILER BRAKES ARE NOT per the customer- the brakes are not working at all Hours: 2

Cause: The retaining clip on the abs module harness broke and the harness was just lying in the underbelly. I jacked a tire up, tried the breaks and brake away and neither one of them are working. I verified voltage at the battery and 12 volt breakers and they have 13.2 volts. I checked the wiring on the axles and everything is solid. I noticed the abs wires so i dropped about 8 feet of the underbelly around the ods axles and i can see the abs harness laying in the underbelly. I pulled the plug down and i can see the clip broke off of it. I plugged it back in, tried the brakes and they work. Amount: 280.00

Remedy: Replace the ABS wiring harness

Sublet Repairs: \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
120310 ABS MAIN WIRE HARNESS 50'	ABS MAIN WIRE HARNESS 50'		1	1	184.83
120309 ABS DUAL AXLE WIRE HARNESS	ABS DUAL AXLE WIRE HARNESS		1	1	54.86
120376 WIRE HARNESS 25' ABS MAIN	WIRE HARNESS 25' ABS MAIN		1	1	139.31

**Operation Line # 3**

Flat Rate Code: 950003 Misc Charges - Packaging/Handling Fee Fault Code: No Problem Identified

Problem: Invoice 1565623 - \$16.07 Invoice 1536699 - \$37.61 Invoice 1421193 - \$21.33 Hours: 0

Cause: Invoice 1565623 - \$16.07 Invoice 1536699 - \$37.61 Invoice 1421193 - \$21.33 Amount: 0.00

Remedy: Invoice 1565623 - \$16.07 Invoice 1536699 - \$37.61 Invoice 1421193 - \$21.33 Sublet Repairs: \$43.73

Manufacturer #:

Model #:

Serial #: