

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 13283

Date In: 23 MAR 26 Author: MGRAY
Promised Date: 10 APR 26 Stock No: 10968
: Year: 2024
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN
Address: 11333 COUNTY RD 2 Brand: IMAGINE XLS
: MIDDLEBURY, IN Model: 23LDE
Postal/Zip: 46540 Miles/Hrs: 0
Phone#(res): 888-825-2820 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#: CASE # 1000159 - DB 4/
Purchased Date: 04 JAN 24 :
Delivery Date: 29 FEB 24 :
InService Date: :
Serial#: 573TE2825R3436329 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: CASE #- 1000159 - TRAILER BRAKES ARE NOT W 1020 GRAND
WORKING. per the customer- the brakes
are not working at all-
CAUSE: The retaining clip on the abs module
harness broke and the harness was just
laying in the underbelly. I jacked a
tire up, tried the breaks and brake away
and neither one of them are working. I
verified voltage at the battery and 12
volt breakers and they have 13.2 volts.
I checked the wiring on the axles and
everything is solid. I noticed the abs
wires so i dropped about 8 feet of the
underbelly around the ods axles and i
can see the abs harness laying in the
underbelly. I pulled the plug down and i
can see the clip broke off of it. I
plugged it back in, tried the brakes and
they work. I put a large zip tie around
the plug to help hold it in place but
the only options for fixing it is either
add some glue around the edge of the
plug to help hold it in place or replace
the whole harness andthe harness wires
split off to each tire. I put the
underbelly back up and filled a couple
gaps with expanding foam
CORRECTION: ... The retaining clip on the abs module

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Work Order : 13283

Job #	Description	JOB INFORMATION	Type	Bill	To
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harness broke and the harness was just laying in the underbelly. I jacked a tire up, tried the breaks and brake away and neither one of them are working. I verified voltage at the battery and 12 volt breakers and they have 13.2 volts. I checked the wiring on the axles and everything is solid. I noticed the abs wires so i dropped about 8 feet of the underbelly around the ods axles and i can see the abs harness laying in the underbelly. I pulled the plug down and i can see the clip broke off of it. I plugged it back in, tried the brakes and they work. I put a large zip tie around the plug to help hold it in place but the only options for fixing it is either add some glue around the edge of the plug to help hold it in place or replace the whole harness and the harness wires split off to each tire. I put the underbelly back up and filled a couple gaps with expanding foam REQ. 3 HOURS OF LABOR approved: 2.0

2	COMPLAINT: CAUSE:	REPLACE BRAKE WIRING HARNESS. Broken clip on the harness. I dropped 8 feet of the underbelly on the ods, unhooked the harness, and thr	W	1020	GRAND
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manufacturer secured the the wire to the frame right in the middle of the unit. I went to the other side of the unit, dropped the underbelly from the rear axle forward and i was able to finally reach and cut the zip tie. I pulled the harness through all the frame work on the ds, opened the junction box and disconnected the wiring. The manufacturer secured the power wires with a bolt and just wrapped them with tape so i clipped them and hooked them up properly with a crimp connector. I ran the new harness through the framework on the ds to the box and hooked the wires up. I ran the harness to the ods, hooked it up to the ABS box, jacked the tire up, hit the brakes and the tire locked up. I re secured the underbelly and filled all the gaps with expanding foam.

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CORRECTION: Done. request:4hr approved: 2.0 hr

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*****
Job # Part No Description PARTS Bill to Qty Price Total
*****
2 822000309 ABS DUAL AXLE WIRE HARNESS W-1020 0 54.86 0.00
2 82200310 ABS MAIN WIRE HARNESS 50' W-1020 0 272.66 0.00
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*****
Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total
*****
1 DIAG DIAGNOSTICS JGK W-1020 1.66 140.00 232.40
1 DIAG DIAGNOSTICS JGK W-1020 0.85 140.00 119.00
2 Z990 MISC LABOUR CODE (EXTE JGK W-1020 1.43 140.00 200.20
2 Z990 MISC LABOUR CODE (EXTE JGK W-1020 0.00 140.00 0.00
2 Z990 MISC LABOUR CODE (EXTE JGK W-1020 1.38 140.00 193.20
2 Z990 MISC LABOUR CODE (EXTE JGK W-1020 1.19 140.00 166.60
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*****
Job # Excode Description EXTRAS bill to Qty Price Total
*****
1 SSE SHOP SUPPLIES - EXTERNAL W-1020 1.00 0.00 0.00
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BILLINGS SUMMARY
Type Bill Id Parts Labour Sublet Extras Tax Total
*****
W 1020 0.00 911.40 0.00 0.00 0.00 911.40
Totals 0.00 911.40 0.00 0.00 0.00 911.40
*****
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&k2S
&k0S