

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2614515
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAYB2TX037024
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	205 / 205
Labor rate:	\$195.00	ITEM #	ACAT333DBDSCKLE
OWNER INFORMATION		DEALER RO #	79269
		CLAIM START DATE	03/19/2026
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description	
	20-58-01-00-000608	Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Replace/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2026-03-19 11:46:24 :: ONE PIECE OF METAL SIDING IS DENTED. ONE PIECE IS SCRATCHED. Metal dented On inspection i found that the big top piece of metal on the rear of the unit had dentss and so did the corner trim across the top. I put in a parts request for them both NEED TO REPLACE		
Model#	Dir Sub Hrs	8.00	Sub Labor Amt \$1,560.00
Serial#	Appr Hrs	8.00	Appr Labor Amt \$1,560.00
	Notes		
	need copy of DAF please		
	INFO ADDED		
	Can you mark the scratch on the metal, then take a picture of that whole side of the unit.		
	Thank you		
	2 PHOTOS ADDED		
	AUTHORIZED AS REQUESTED		

Labor

Line# 2	Operation Code	Operational Description	
	30-100-01-00-001035	Cabinet Door - Interior/Cabinetry/Replace/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2026-03-19 11:48:13 :: THE CABINET DOOR ON THE PANTRY BETWEEN THE MASTER BEDROOM AND THE LIVING QUARTERS IS BUSTED. Cabinet door broken On inspection of this unit i found that the cabinet door was broken where the washer hook ups are. I put in a parts request for a new door		
Model#	Dir Sub Hrs	0.40	Sub Labor Amt \$78.00
Serial#	Appr Hrs	0.40	Appr Labor Amt \$78.00
	Notes		
	Authorized as Requested		

Labor

Line# 3	Operation Code	Operational Description	
	30-102-01-00-002691	Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2026-03-19 11:48:44 :: REPLACE TRIM AROUND FRONT TOP WINDOW OFF DOOR SIDE IN BUNK ROOM Wall panel cut bad around window On inspection i found that the wall panel was cut poorly on the bottom left corn of the window in the top bunk. That i put a parts request in for		
Model#	Dir Sub Hrs	2.00	Sub Labor Amt \$390.00
Serial#	Appr Hrs	2.00	Appr Labor Amt \$390.00

Notes
Authorized as Requested
Wrong Repair Code Used or Changed Code

Labor

Line# 4

Operation Code **Operational Description**
60-143-01-00-001629 Coiled Hose with Quick Connect for Spray Port - Plumbing/Exterior Shower/
Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-03-19 11:50:16 :: MISSING SPRAY PORT HOSE Spry port hose missing I put a parts request in for a new spray port hose and it works properly. Good to go

Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

Labor

Line# 5

Operation Code **Operational Description**
60-139-01-00-001564 Sink Drain Hose - Plumbing/Kitchen (Galley) Sink/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-03-19 11:50:58 :: REAR BATHROOM DRAIN ISN'T CONNECTED PROPERLY Rear bathroom sink drain leaks After running water and inspection of the faucet and drain i noticed that it was leaking. And they had the pipes not lined up and wasn't glued. So since the pipes wasn't lined up i had to put a 40 degree pipe fitting and mock it up and to cut my measurements on were to cut my pipe. Once I did that i used pvc primer and glue the connector in and tightened everything else up. Then i tested it for leaks. No leaks all good.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$58.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$58.50

Notes

Labor

Line# 6

Operation Code **Operational Description**
60-137-01-00-001513 Thetford Seat & Cover - Plumbing/Toilet (Thetford)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-03-19 11:51:38 :: TOILET IS OUT OF ADJUSTMENT. LIDS HIT CABINETS AND WON'T OPEN ALL THE WAY Toilet Removed water line to toilet. Removed toilet. Removed screws holding down toilet flange. Pull flange up enough to cut hole bigger. Screwed back down and tested. Removed screws on flange and rotated. Screwed back down and tested. Fasten down toilet. Put water line back on.

Model# NA	Dlr Sub Hrs	0.30	Sub Labor Amt	\$58.50
Serial# NA	Appr Hrs	0.30	Appr Labor Amt	\$58.50

Notes

Labor

Line# 7

Operation Code **Operational Description**
70-147-24-00-001769 TV Coax Cable - Appliances/Television/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-03-19 11:52:46 :: NOT GETTING SIGNAL TO TV ANTENNA No antenna signal Took antenna off roof and the power booster out and there was a loos cable antenna works properly now

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$195.00
Serial#	Appr Hrs	0.70	Appr Labor Amt	\$136.50

Notes

EXCESSIVE AMOUNT REQUESTED.

Submitted	Labor Amt	\$2,340.00	Approved	Labor Amt	\$2,281.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$2,340.00		Total	\$2,281.50

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	