



KEYSTONE

Pre-Authorization

Pre-Authorization number	PREAUTH103 511 {PA03994693 }	Reference no.79686	Status	Approved
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Servicing Dealer 1194 Name Basden's American RV **Address** 600 E Baseline Rd **VIN** 4YDTBLN27SD431088 **Retail sold on** 10/25/2025
Evansville, IN 47725

For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



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Root		Approved Actual				Base	Complaint/Cause/Correction
Operation Description	Sublet	Sub Hours	Hours	hours	Qty	hours	
5104306B	Receptacle 120V - Replace	0	1.5	1.5	1	0.3	<p>Complaint: CUSTOMER ADVISES THAT HE HAS NOT 120 VOLT POWER AT THE 2 OUTSIDE OUTLETS (TV & REFRIGERATOR) AND THE BATHROOM OUTLET. GFCI WILL NOT TRIP OR RESET. GFCI PLUG WAS REPLACED FOR THIS PREVIOUSLY, BUT DID NOT CORRECT PROBLEM.</p> <p>Cause: No 120 to multiple outlets.</p> <p>Correction: Brought unit in and plugged into shore power. Placed tester in all outlets not getting power and getting power to check which circuit the outlets were on. Checked connection and voltage at each outlet to check for voltage to see if wires were lose. When all connections check and snug in place removed gcfi that would not trip. Gfci has power going to it but will not trip or rest. Replaced gcfi. Tested new gcfi and it still would not trip or reset. Grabbed another tech to check breakers. Outlets are tied to solar. Checked inverter prep to be wired together. Checked gcfi that had been wired same was as last gcfi. Wires were tied backwards</p> <p>. Ran wires correct way and power is restored to outlets.</p> <p>KRV – Approved as a Goodwill</p>
3200102F	Door - Interior Hinged - Adjust	0	0.2	0	1	0.1	<p>Complaint: ADJUST BATHROOM DOOR. SEE GREG A</p> <p>Cause: Door hitting</p> <p>Correction: Customer advise that bathroom door rubs on frame. While trying to adjust door saw door frame was warped. Adjusting door will not make it flush with frame</p> <p>KRV – Excluded from Limited Warranty: Adjustments to all doors, drawers, locks, latches, awnings, and window treatments beyond 90 days after retail sale.</p>

Pre-Authorization number: PREAUTH103511

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