



Warranty Claim Form

Date: 4/30/2026

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States
 Ph. 715-325-5170
 mail@greenwayrv.com

General Information

573FS3524RAA16351
 Solitude 2930RL
 Retail Purchase Date: 7/29/2023
 Work Started: 9/8/2025
 Work Completed: 9/8/2025

Claim Status: Paid
 Dealer Work Order #: 12514
 Unit Offline Date: 7/12/2023

Claim #: 983874
 Labor: \$322.00
 Parts: \$187.74
 Shipping: \$29.30
 Total: \$560.72

Notes: *adjusted handling fee to the items approved on invoices mls 4/29 AB 4/27 *Please hold all parts for a minimum of 30 days after the claim is paid* This unit has open recalls and must be repaired according to Federal Law before customer takes delivery. 910054 - Curt Axle Recall supersedes 910039 and 910042

Dealer Information

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States

715-325-5170
 mail@greenwayrv.com
 Approved Labor Rate: \$140.00

Customer Information

THOMAS WILLIAMS
 4207 OAK STREET
 MCFARLAND, Wisconsin 53558
 United States
 608-417-9589

Operation Line # 1

Flat Rate Code: 130001 Axle U-Bolt - R&R

Fault Code: Damaged/Maintenance

Problem: Warranty recall for u-bolt concern. Recall #24V-193.

Hours: 1.8

Cause: Recall- photos added. The customer has aftermarket shocks installed on the u-bolt plate.

Amount: 252.00

Remedy: Removed and replaced u-bolts and nuts per recall instructions, torqued to 90 ft lbs in a crossing pattern. Could not replace plates as customer had already done an aftermarket upgrade by adding \$0.00 shocks and replacing plates themselves.

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
130064 AXLE U BOLT ONLY 9/16 18 X 7.25" (FOR 3" TUBE) YZ F/ 8K AXLE LIPPERT NLA - SEE RECALL 910054	AXLE U BOLT ONLY 9/16 18 X 7.25" (FOR 3" TUBE) YZ F/ 8K AXLE LIPPERT NLA - SEE RECALL 910054		8	1	123.34
120378 AXLE NUT ONLY 9/16 - 18 FLNGN YELZN GR5 ST NLA - SEE RECALL 910054	AXLE NUT ONLY 9/16 - 18 FLNGN YELZN GR5 ST NLA - SEE RECALL 910054		16	1	48.46

Operation Line # 2

Flat Rate Code: 910048 Recalls/Field Campaign - Solitude Interior Fault Code: Recall
Step 25V-061/2025-077

Problem: Recall on solitude interior steps.

Hours: .5

Cause: Recall 25V-061-2025-077

Amount: 70.00

Remedy: Installed 2 step bracket kit.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
961989 SCREW 8 X 3/4 RD WASHER QUAD TYPE 17 BLACK	SCREW 8 X 3/4 RD WASHER QUAD TYPE 17 BLACK		18	1	1.17
693414 STEP TREAD ANGLE BRACKET 16GA GALV BLK RECALL 910048	STEP TREAD ANGLE BRACKET 16GA GALV BLK RECALL 910048		2	1	14.77

Operation Line # 3

Flat Rate Code: 950003 Misc Charges - Packaging/Handling Fee Fault Code: No Problem Identified

Problem: Invoice 1464356 - \$7.19 Invoice 1464043 - \$14.23 Invoice 1465260 - \$1.85

Hours: 0

Cause: Invoice 1464356 - \$7.19 Invoice 1464043 - \$14.23 Invoice 1465260 - \$1.85

Amount: 0.00

Remedy: Invoice 1464356 - \$7.19 Invoice 1464043 - \$14.23 Invoice 1465260 - \$1.85

Sublet Repairs: \$21.68

Manufacturer #:

Model #:

Serial #: