Claim statement

Claim	J01542475	**Unit**	1UJBB0BK8T1J70199
Dealer account #:	032221 LINK FORD AND RV-MINONG, LLC	**Chassis:**	0001534937
		Description;	19MRK JAY FEATHER TT
		Registration date:	11/01/2025
Reference:		**Mileage:**	
Customer:	Hassemer, Paul		

Repair line	J01542475-001	**Create date:**	04/20/2026	**Start date**	04/17/2026	**Rep line desc:**	Murphy Bed Latch
Claim type	Standard	**Status:**	Confirmed	**End date**	04/20/2026	**Pre auth#:**	PA001382025
Claim group	WarrClaim	**Status date**	04/23/2026				

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Complaint: Customer states that the latch for the murphy bed doesn’t work. Bed will not stay up.

Cause: InstInc Latch on the murphy bed will not latch due to the spring pin being installed too far over at manufacturer. When in the locked position, the pin was bottomed out and would barely lock it in, making it easy to come out.

Correction: Removed pin latch, moved over, covering the old holes and reinstalled. Tested and it locks as it should.

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	No	0411999			Wrong Operation Code	BED ASSEMBLY-MISC. GENERAL REPAIRS	0.30		$165.00	$49.50	0.00	$0.00
Labor	Yes	0411029				LATCH-REPLACE	0.00		$165.00	$0.00	0.30	$49.50

	Labor	Parts	Charges	Total
Total requested amount	$49.50	$0.00	$0.00	$49.50
Total adjusted	$0.00	$0.00	$0.00	$0.00
Total approved amount	$49.50	$0.00	$0.00	$49.50

Invoice status	Invoiced
Invoiced date	4/23/2026
Payment reference	00126721

Claim statement

Claim	J01542475	**Unit**	1UJBB0BK8T1J70199
Dealer account #:	032221 LINK FORD AND RV-MINONG, LLC	**Chassis:**	0001534937
		Description;	19MRK JAY FEATHER TT
		Registration date:	11/01/2025
Reference:		**Mileage:**	
Customer:	Hassemer, Paul		

Repair line	J01542475-002	**Create date:**	04/20/2026	**Start date**	04/17/2026	**Rep line desc:**	Cup Holder Tray
Claim type	Standard	**Status:**	Confirmed	**End date**	04/20/2026	**Pre auth#:**	PA001383146
Claim group	WarrClaim	**Status date**	04/23/2026				

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Complaint: Customer states the table tray has a cup holder that is broken off the tray.

Cause: Loose Cup holders in trays fell out due to missing screws.

Correction: Reinstalled cup holders in tv trays with thicker screws with course threads.

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0408001BA				INTERIOR MISCELLANEOUS - REPLACE-TV/ADJUSTABLE TRAY	0.40		$165.00	$66.00	0.40	$66.00
Item	No		9001525			WARRANTY SHOP SUPPLIES - Screws	1.00	EA	$3.30	$3.30	1.00	$3.30
Charges	No					Parts markup	1.00		$0.99	$0.99	1.00	$0.99

	Labor	Parts	Charges	Total
Total requested amount	$66.00	$3.30	$0.99	$70.29
Total adjusted	$0.00	$0.00	$0.00	$0.00
Total approved amount	$66.00	$3.30	$0.99	$70.29

Invoice status	Invoiced
Invoiced date	4/23/2026
Payment reference	00126721

Claim statement

Claim	J01542475	**Unit**	1UJBB0BK8T1J70199
Dealer account #:	032221 LINK FORD AND RV-MINONG, LLC	**Chassis:**	0001534937
		Description;	19MRK JAY FEATHER TT
		Registration date:	11/01/2025
Reference:		**Mileage:**	
Customer:	Hassemer, Paul		

Repair line	J01542475-003	**Create date:**	04/20/2026	**Start date**	04/17/2026	**Rep line desc:**	TPMS Sensors not pairing
Claim type	Standard	**Status:**	Confirmed	**End date**	04/20/2026	**Pre auth#:**	PA001382026
Claim group	WarrClaim	**Status date**	04/23/2026				

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Complaint: Customer states the TPMS sensors are not working.

Cause: NoFail Would not connect to tech’s phone.

Correction: Used service managers phone and it connected. Checked TPMS sensors, paired and aired accordingly to 65psi.

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0206002D				BMPRO-REPAIR-TPMS SENSOR	0.30		$165.00	$49.50	0.30	$49.50

	Labor	Parts	Charges	Total
Total requested amount	$49.50	$0.00	$0.00	$49.50
Total adjusted	$0.00	$0.00	$0.00	$0.00
Total approved amount	$49.50	$0.00	$0.00	$49.50

Invoice status	Invoiced
Invoiced date	4/23/2026
Payment reference	00126721

Claim total J01542475	Labor	Parts	Charges	Total
Total requested amount	$165.00	$3.30	$0.99	$169.29
Total adjusted	$0.00	$0.00	$0.00	$0.00
Total approved amount	$165.00	$3.30	$0.99	$169.29