

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2605021
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPUS20TP106971
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	420 / 420
Labor rate:	\$140.00	ITEM #	PUT403LFT
OWNER INFORMATION		DEALER RO #	13091C
		CLAIM START DATE	03/10/2026
		CLAIM END DATE	04/23/2026
Retail Date of Purchase		WARRANTY EXPIRATION DATE	

Line# 1	Operation Code		Operational Description	
	20-46-24-00-000721		Window - Exterior/Windows/Repair/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2026-03-10 14:30:16 :: Complaint: The upper windows have sticky silicone all over them on the inside and the outside. Cause: Windows have a lot of smeared clear silicone on them from manufacturer. Correction: Used quick solve and a rag to scrub the silicone off, I had to scrub vigorously to get it off.			
	Model#	Dlr Sub Hrs	0.75	Sub Labor Amt \$105.00
Serial#	Appr Hrs	0.75	Appr Labor Amt \$105.00	
	Notes			
	dealer goodwill			
	nothing noted on DAF and no wash date provided			

Line# 1	Item #		Description			
	USERPART		shop supplies - quick solve and rags			
	Model #		Serial #		Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$5.25	Sub Freight	\$0.00
	Appr Qty	1.00	Appr Dlr Price	\$5.25	Appr Freight	\$0.00
	Notes					

Line# 2	Operation Code		Operational Description	
	20-63-19-00-000652		Vent - Exterior/Non-Power Roof Vent (Elixir & Hengs)/Reseal/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2026-03-10 14:31:27 :: Complaint: Roof needs a bit of sealant around antenna, plumbing vent. Cause: Sealant gaps from manufacturer. Correction: Cleaned areas then used some dicor to seal the areas.			
	Model#	Dir Sub Hrs	0.50	Sub Labor Amt
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00
	Notes			
	dealer lot maintenance required on all stock units starting at 6mos from date of delivery required			
	DAF signed 8/26/25			

Line# 3	Operation Code	Operational Description
	30-103-24-00-001119	Carpet - Interior/Flooring/Repair/No Tread Code
	Complaint, Cause, Correction	
	Original Note : greeneway@dealer-advisors.com, 2026-03-10 14:33:55 :: Complaint: Carpet on steps is installed uneven and sharp staples sticking up through carpeting. Cause: Manufacturer installed carpet uneven and	

protruding staples. Correction: Used a flat scraper and brought up carpet fibers to hide the bare edge then removed staples that were sticking up and used staple gun to get the top steps carpet to lay flat where it meets the front of the next step going up.

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$56.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$56.00

Notes

per request to repair carpet

Part

Line# 1	Item #	Description			
	USERPART	shop supplies - staples			
	Model #	Serial #	Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$2.80	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price	\$2.80	Appr Freight \$0.00

Notes

Labor

Line# 4	Operation Code	Operational Description
	30-102-24-00-004562	Gimp/Vinyl Trim - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-03-10 14:35:21 :: Complaint: 5 white ceiling trim strips are cut too short and no white silicone to even hide the fact. Plenty of white silicone smeared all over trim as well. Cause: Manufacturer cut trim too short and left smeared silicone all over trim. Correction: Used white silicone to fill the end gaps and cleaned the smeared silicone.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$70.00

Notes

dealer goodwill to apply sealant
comes this way from factory

Part

Line# 1	Item #	Description			
	USERPART	shop supplies - silicone			
	Model #	Serial #	Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$3.50	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price	\$3.50	Appr Freight \$0.00

Notes

Labor

Line# 5	Operation Code	Operational Description
	30-99-24-00-001030	Valance - Interior/Soft Goods/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-03-10 14:36:21 :: Complaint: The paper covered valance left of the table is missing color from it like it's been scrapped. Cause: Scrapped. Correction: Used wood crayon to try to blend colors.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$42.00
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$14.00

Notes

flat rate to repair/touch up

Part

Line# 1	Item #	Description			
	USERPART	shop supplies - wood crayon			
	Model #	Serial #	Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$0.70	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price	\$0.70	Appr Freight \$0.00

Notes

Labor
Line# 6 **Operation Code** **Operational Description**
30-102-24-00-004562 Gimp/Vinyl Trim - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code

Complaint, Cause, Correction
Original Note : greeneway@dealer-advisors.com, 2026-03-10 14:37:55 :: Complaint: Trim between paper covered valances above kitchen sink has a huge gap, very unsightley. Cause: Large gap. Correction: Filled with putty.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$28.00
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$14.00

Notes
run a bead of caulk

Part
Line# 1

Item #	Description				
USERPART	shop supplies - putty				
Model #	Serial #	Part tag			
Sub Qty	1.00	Sub Dlr Price	\$0.70	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$0.70	Appr Freight	\$0.00

Notes

Labor
Line# 7 **Operation Code** **Operational Description**
30-100-01-00-001044 Drawer Guides or Tracks, pair - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : greeneway@dealer-advisors.com, 2026-03-10 14:39:20 :: Complaint: Center drawer below wardrobe, the glides are bent really bad. (This exact drawer on 2 other units same place, same thing) Cause: Bent/broken drawer glide from manufacturer. Correction: Replace drawer glide.

Model#	Dlr Sub Hrs	0.75	Sub Labor Amt	\$105.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$70.00

Notes
is drawer open when running the slide?
VIN and claim#'s for the other 2 units with this issue?
The drawer is not open when running the slide. Here is one of the units; FOREST RIVER PUMA DESTINATION 403LFT 4X4TPUS29TP106970, cannot remember the other unit.

Part
Line# 1

Item #	Description				
F100251344	DRAWER SLIDE, 14" DRAWER GUIDE (ADV) #35MM14-OEM-DRAWER				
Model #	Serial #	Part tag			
Sub Qty	2.00	Sub Dlr Price	\$1.25	Sub Freight	\$4.02
Appr Qty	2.00	Appr Dlr Price	\$1.25	Appr Freight	\$4.02

Notes

Line# 2

Item #	Description				
F100251455	DRAWER SLIDE, 14" CABINET MEMBER (ADV) #35MM14-OEM-CABINET				
Model #	Serial #	Part tag			
Sub Qty	2.00	Sub Dlr Price	\$4.24	Sub Freight	\$4.01
Appr Qty	2.00	Appr Dlr Price	\$4.24	Appr Freight	\$4.01

Notes

Labor
Line# 8 **Operation Code** **Operational Description**
30-100-24-00-001048 Cabinet or Closet Shelf - Interior/Cabinetry/Repair/No Tread Code

Complaint, Cause, Correction
Original Note : greeneway@dealer-advisors.com, 2026-03-10 14:40:32 :: Complaint: Front lift the corner edge of cabinet has a big gouge out of it. Cause: Gouged corner of cabinet. Correction: Used putty to fill area and then found wood marker to blend and match.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$28.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$28.00

Notes

Part Line# 1	Item #		Description			
	USERPART		shop supplies - putty and wood marker			
	Model #		Serial #		Part tag	
	Sub Qty		Sub Dlr Price		Sub Freight	
	Appr Qty		Appr Dlr Price		Appr Freight	
		1.00		\$1.40		\$0.00
		1.00		\$1.40		\$0.00

Notes

Submitted	Labor Amt		\$504.00	Approved	Labor Amt		\$357.00
	Parts & Freight		\$27.87		Parts & Freight		\$27.87
	Total		\$531.87		Total		\$384.87

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.