

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0008794		CLAIM STATUS	Paid
MYERS RV CENTER INC		CLAIM	2528698
12024 CENTRAL AVE S.E.		CLAIM ORIGIN	WEB
ALBUQUERQUE, NM 87123		ORIGINAL CLAIM ID	
USA		VIN	5ZT2LNHB9S9011627
		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$190.00	SITE/WAREHOUSE	501 / 501
OWNER INFORMATION		ITEM #	LNT185RB
MORRIS GUTIERREZ		DEALER RO #	72669
1600 SPEAKMAN DR SE		CLAIM START DATE	12/16/2025
Albuquerque, NM 87123		CLAIM END DATE	04/20/2026
USA			
Retail Date of Purchase	12/22/2025	WARRANTY EXPIRATION DATE	12/22/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	10-7-02-00-000141	Entry Step - Frame & Chassis/Manual Entry Step/Adjust/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : stephanie@dealer-advisors.com, 2025-12-16 11:08:49 :: Complaint: Check entry steps Cause: Found the steps went all the way past the door frame and hit the wall inside. Wall panel is damaged and will need to be replaced. Found the stop on the right side of the steps barely catch the door frame and if closed too hard the step will fall all the way through. Correction: Recommend removal and realignment step to prevent the step from falling through or past the door frame.			
Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$190.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$95.00
	Notes			
	Do you have any photos showing the steps going past the door frame?			
	Additional photos have been added.			
	Dealer has requested more time than what is normally approved for this repair.			

Labor

Line# 2	Operation Code	Operational Description		
	10-7-02-00-000141	Entry Step - Frame & Chassis/Manual Entry Step/Adjust/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : stephanie@dealer-advisors.com, 2025-12-16 11:11:09 :: Complaint: Wall panel is damaged from step hitting it while closing Cause; Step hit wall panel and damaged it Correction: replace wall panel			
Model#	Dlr Sub Hrs	2.00	Sub Labor Amt	\$380.00
Serial#	Appr Hrs	1.00	Appr Labor Amt	\$190.00
	Notes			
	Changed to closest code to match cause of issue.			
	Dealer has requested more time than what is normally approved for this repair.			
	Wall panel does not need to be replaced. This can be sanded, filled, and overlaid.			
	Authorization to replace panel.			

Part

Line# 1	Item #	Description			
	F100566425	PANEL, 1/8 X 48 X 96 YORK PEBBLE LAUAN			
	Model #	Serial #	Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$41.54	Sub Freight \$284.10
	Appr Qty	1.00	Appr Dlr Price	\$41.54	Appr Freight \$284.10
	Notes				
Line# 2	Item #	Description			
	USERPART	Putty & fasteners			

Model #		Serial #		Part tag	
Sub Qty	1.00	Sub Dlr Price	\$9.50	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$9.50	Appr Freight	\$0.00

Notes

Submitted	Labor Amt	\$570.00	Approved	Labor Amt	\$285.00
	Parts & Freight	\$335.14		Parts & Freight	\$335.14
	Total	\$905.14		Total	\$620.14

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	