



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 79365
Promised Date:
24 MAR 26

CUSTOMER WORK ORDER

WO #: 79365 (Appointment Date: 25 MAR 2026 - Time: 03:00pm)

Customer: 44111 - SIMPSON, AARON K. Stock #:
- 812-632-8239 Stock Desc: 2025 5W KEYSTONE
Tag: MONTANA 331RL
Author: BJW Chassis #:
Location: 0403 BH TO CLOSE Serial #: 4YDFHMS23SA740693
Mileage:
Licence:

Invoice #:
Date In: 25 MAR 26
Promised: 31 MAR 26
Date Sched:
Completed: 03 APR 26
Warr. Date:

Job #1 - Warranty

COMPLAINT: CUSTOMER HAS AN "E7" CODE ON HIS WATER HEATER

CAUSE: Water heater control board went bad.
Water heatwr

CORRECTION: I first tested the water heater to verify exactly what it was doing. The water heater would never light. I checked the LP WC and I only had 11WC with nothing on. I turned on the stove top and the WC dropped to 10.25WC. I adjusted the LP to 13WC and tested the water heater again. I am still not getting the water heater to light. The water heater control panel is giving an E7 code. I unplugged the gas valves from the control board and I did have resistance access each valve. I checked the wiring and the harness has no damage. The control board is not activating the gas valves. The igniter is not activating either. It will need a control board.

Went to water heater and took picture of control board. Removed screws and wires connected to kontrol board. Placed control board back in with screws and connected wires. Connected to city water and turned on propane to check to see if board worked. Water heater lights and heats properly. Disconnected water line and closed water heater

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	108.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	108.00

Parts

Part #	Description	Qty	Price	Total
682879	Water Heater - Control Board - New S	1.00	332.24	332.24

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	UPS-W.H. BOARD	1.00	12.56	12.56

Subtotal for Job #1: 560.80

Parts Total: 332.24
Labour Total: 216.00
Sublet Total: 0.00
Extras Total: 12.56
WORK ORDER TOTAL: 560.80



Customer #: 44111
SIMPSON, AARON K.

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 03 Apr 2026

Customer Work
Order

W/O: 79365
Promised Date: 31 MAR 26



Customer #: 44111
SIMPSON, AARON K.

