

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 79365
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 44111 - AARON K. SIMPSON
Address: 5248 E. HASENOUR DR.
FT BRANCH, IN
47648
Phone: 812-632-8239
Stock Number: 2025 MONTANA 331RL
VIN: HIN: SER#: 4YDFHMS23SA740693
Mileage: Work Order Comp: 03 APR 26
Auth. No: Dealer #: 1194
Warr. Date: Work Order Date: 25 MAR 26 Inv #: 428342

WO # Job # Description JOB INFORMATION

79365 1 CUSTOMER HAS AN "E7" CODE ON HIS WATER HEATER
Water heater control board went bad. Water heatwr
I first tested the water heater to verify exactly what it was
doing. The water heater would never light. I checked the LP WC
and I only had 11WC with nothing on. I turned on the stove top
and the WC dropped to 10.25WC. I adjusted the LP to 13WC and
tested the water heater again. I am still not getting the water
heater to light. The water heater control panel is giving an E7
code. I unplugged the gas valves from the control board and I did
have resistance access each valve. I checked the wiring and the
harness has no damage. The control board is not activating the
gas valves. The igniter is not activating either. It will need a
control board. Went to water heater and took picture of control
board. Removed screws and wires connected to xontrol board.
Placed control board back in with screws and connected wires.
Connected to city water and turned on propane to check to see if
board worked. Water heater lights and heats properly.
Disconnected water line and closed water heater

Part No Job# Description PARTS Qty Price Total

682879 1 Water Heater - Control Board - Ne 1.00 332.24 332.24

Lab Code Job# Description LABOUR Hrs Rate Total

Z990 1 MISC LABOUR CODE (EXTERNAL) 0.60 180.00 108.00

Claim : 79365

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*****
Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
*****
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.60    180.00    108.00

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Excode    Job#  Description      EXTRAS      Qty      Price      Total
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SS        1    SHOP SUPPLIES                1.00      0.00      0.00
FRT       1    UPS-W.H. BOARD                1.00     12.56     12.56

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Parts Total:      332.24
Labour Total:     216.00
Sublet Total:      0.00
Extras Total:     12.56

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>>>> Claim Total:      560.80

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Customer Signature: _____

Date: _____