



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 79291



CUSTOMER WORK ORDER

WO #: 79291

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0325 CHECK PREAUTH

Stock #: 11734
Stock Desc: 2026 5W KEYSTONE
COUGAR 360MBI
Chassis #: 4YDFCGT27T2505711
Serial #: 4YDFCGT27T2505711
Mileage: 0
Licence:

Invoice #:
Date In: 18 MAR 26
Promised:
Date Sched:
Completed: 24 MAR 26
Warr. Date:

Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CAUSE: New PDI

CORRECTION: Torqued lugs to spec. Adjusted tire pressures to spec. Checked running lights and turn signals. Checked braking and emergency breakaway systems. Checked all exterior seals. Checked all doors and compartment doors for fit and finish. Checked awning, awning fabric, and awning lights. Checked windows for drains. Filled and installed LP tanks. Installed company decals. Interior inspection; checked all interior lights, checked slide room function. Checked drawers and cabinets. Checked windows and curtains. Checked roof vents and ceiling fans. Checked all appliances. Checked sound system. Checked TV antenna. Checked water system on pump and hose. Checked dump valves. Issues found; black tank dump valve leaking slightly when in the closed position. Multiple voids in roof dicor. Screen in rear window broken. Side window drain plugs not removed. Sink cabinet door scratched on inside. Entertainment room cabinet door scratched on inside. Entertainment room lower drawer scratched. Bedroom closet door scratched. Entry door frame bent

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	PCG	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	PCG	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	PCG	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	PCG	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	PCG	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	PCG	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	PCG	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	12.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Seasonal maintenance/new PDI

Customer #: 1000
BASDEN'S AMERICAN RV,



CORRECTION: Drained all fresh water out of unit. Ran two gallons of antifreeze through pump to all water outlets

Labor Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	PCG	N/C

Parts Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Internal

COMPLAINT: RESEAL THE ROOF HAS VOIDS

CAUSE: Multiple voids in roof dicor

CORRECTION: Resealed roof

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: SCREEN IN THE REAR WINDOW HAS COME OUT AND NEEDS TO BE FIXED

CAUSE: Screen came out

CORRECTION: Removed old screen material and installed new screen material

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	PCG	54.00

Subtotal for Job #2: 54.00

Job #3 - Warranty

COMPLAINT: 2 CABINETS AND 1 DRAWER FACE HAVE SCARTCHES

CAUSE: Wood scratched from factory

CORRECTION: Filled scratches with wood putty

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	PCG	36.00

Subtotal for Job #3: 36.00

Job #4 - Warranty

COMPLAINT: BLACK TANK VALVE IS LEAKING

CAUSE: Waste valve blade not seated properly

CORRECTION: Seated blade properly and leak tested. No leaks present

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	PCG	27.00
Z990	MISCELLANEOUS REPAIR	PCG	27.00



Subtotal for Job #4: 54.00

W/O: 79291

Parts Total: 0.00
Labour Total: 144.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 144.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 24 Mar 2026

Customer Work Order



Customer #: 1000
BASDEN'S AMERICAN RV,

