



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

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FAX 812.868.1012

W/O: 79388  
Promised Date: 24 MAR 26

## CUSTOMER WORK ORDER

WO #: 79388 (Appointment Date: 28 MAR 2026 - Time: 10:00am)

Customer: 39575 - MCGREGOR, TERRY Stock #:

- 618-263-8607

Tag:

Author: BJW

Location: 0409 WARRANTY DONE

Stock Desc: 2014 TT KEYSTONE

PASSPORT PASSPORT

Chassis #:

Serial #: 4YDT33224ET412610

Mileage:

Licence:

Invoice #: 428511

Date In: 28 MAR 26

Promised: 31 MAR 26

Date Sched:

Completed: 09 APR 26

Warr. Date:

### Job #1 - External

COMPLAINT: KITCHEN SLIDE IS NOT RUNNING IN AND OUT PROPERLY. INSPECT AND ADVISE WRITER AS TO WHAT IS NEEDED TO CORRECT PROBLEM.

CAUSE: Gearbox is inop

CORRECTION: Remove and replace gearbox

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | PCG      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | PCG      | N/C   |
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| Z990 | MISC LABOUR CODE (EXTERNAL) | PCG      | N/C   |

#### Parts

| Part # | Description                      | Qty  | Price | Total |
|--------|----------------------------------|------|-------|-------|
| 392596 | ACTUATOR GEARBOX R25076<br>NORCO | 1.00 | N/C   | N/C   |

#### Other Services

| Code | Description   | Qty  | Price | Total |
|------|---------------|------|-------|-------|
| SS   | SHOP SUPPLIES | 1.00 | N/C   | N/C   |
| FRT  | UPS-GEARBOX   | 1.00 | N/C   | N/C   |

**Subtotal for Job #1: 0.00**

### Job #2 - External

COMPLAINT: CUSTOMER ADVISES THAT WHEN THE MAIN ENTRY DOOR IS OPENED, CUSTOMER CAN SEE THAT SCREW IS MISSING. THIS IS THE SCREW THAT GOES IN THE PLATE THAT GOES AROUND THE STRIKER. SEE BJ FOR DETAILS.

CAUSE: One screw missing. One screw bent

CORRECTION: Replaced both with new hardware

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | PCG      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | PCG      | N/C   |

Customer #: 39575  
MCGREGOR, TERRY



W/O: 79388  
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Customer #: 39575  
MCGREGOR, TERRY



### Other Services

| Code | Description   | Qty  | Price | Total |
|------|---------------|------|-------|-------|
| SS   | SHOP SUPPLIES | 1.00 | N/C   | N/C   |

**Subtotal for Job #2: 0.00**

### Job #3 - External

COMPLAINT: CUSTOMER ADVISES THAT THE LIGHT SWITCH ON THE CEILING LIGHT IN THE REAR BEDROOM IS NOT WORKING.

CAUSE: Light fixture stays on in both positions

CORRECTION: Remove and Replace light fixture

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | PCG      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | PCG      | N/C   |

### Parts

| Part # | Description                         | Qty  | Price | Total |
|--------|-------------------------------------|------|-------|-------|
| 12944  | DOUBLE CEILING LIGHT, POLYCARBONATE | 1.00 | N/C   | N/C   |

### Other Services

| Code | Description   | Qty  | Price | Total |
|------|---------------|------|-------|-------|
| SS   | SHOP SUPPLIES | 1.00 | N/C   | N/C   |

**Subtotal for Job #3: 0.00**

### Job #4 - External

COMPLAINT: CUSTOMER ADVISES THAT THE INLET FOR THE CITY WATER IS LOOSE AND LEAKING.

CAUSE: Customer states

CORRECTION: Hooked up hose to city water inlet and pressurized. No issues found with the city water inlet

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | PCG      | N/C   |

**Subtotal for Job #4: 0.00**

### Job #JACK - Internal

COMPLAINT: INSTALL ELECTRIC TONGUE JACK

CAUSE: Jack bent

CORRECTION: Remove and replace jack

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | PCG      | N/C   |

### Parts

| Part # | Description                     | Qty  | Price | Total |
|--------|---------------------------------|------|-------|-------|
| 3291   | 3500# STROMBERG ELEC JACK -BULK | 1.00 | N/C   | N/C   |

**Subtotal for Job #JACK: 0.00**

### Job #16-261 - Warranty

COMPLAINT: A/C WIRING MIGHT BE INCORRECT



CAUSE: Recall

CORRECTION: Wiring proper from factory. Wrapped up in new electrical tape

| Labor Code                | Description          | Mechanic | Total |
|---------------------------|----------------------|----------|-------|
| Z990                      | MISCELLANEOUS REPAIR | PCG      | 90.00 |
| Subtotal for Job #16-261: |                      |          | 90.00 |

Parts Total: 0.00  
Labour Total: 90.00  
Sublet Total: 0.00  
Extras Total: 0.00  
**WORK ORDER TOTAL: 90.00**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 09 Apr 2026

W/O: 79388  
Promised Date: 31 MAR 26



Customer #: 39575  
MCGREGOR, TERRY

