

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0008794
 MYERS RV CENTER INC
 12024 CENTRAL AVE S.E.
 ALBUQUERQUE, NM 87123
 USA

CLAIM STATUS Paid
 CLAIM 2550364
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 5ZT2LNMB9T9011957
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 501 / 501
 ITEM # LNT230FK
 DEALER RO # 71720
 CLAIM START DATE 01/14/2026
 CLAIM END DATE 04/08/2026

Labor rate: \$190.00
 OWNER INFORMATION

Retail Date of Purchase WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 60-138-24-00-001524 Termination Valve Assembly (Read Notes!!!) - Plumbing/Drainage System/
 Repair/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-01-14 09:59:45 :: Complaint: Black tank failed flood test, found it is leaking past valve Cause: Incorrect installation/component failure Correction: Black tank valve seal leaks When termination cap is open and all tanks are full, black tank shows steady leak. Gained access to valve by removing rear portion of underbelly from rear bumper to axle, as black tank is positioned between both axles. Unit has cable valve, cable valves have to be disassembled along with propane lines and fasteners. Remove support straps for termination. Replace valve.

| | | | | |
|----------------|--------------------|------|-----------------------|----------|
| Model# | Dlr Sub Hrs | 4.50 | Sub Labor Amt | \$855.00 |
| Serial# | Appr Hrs | 0.00 | Appr Labor Amt | \$0.00 |

Notes

Could you please provide a break down with times for each thing that needs to be done for this repair?
 No response - denying line after 14 days.

Labor

Line# 2 **Operation Code** **Operational Description**
 20-58-12-00-004601 Lower Radius Metal Trim - Exterior/Metal, Aluminum Siding/Resecure or
 Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-01-14 10:01:34 :: Complaint: Fender by entry door is missing screw covers Cause: Missing Correction: Installed screw covers

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|----------------|--------------------|------|-----------------------|---------|
| Model# | Dlr Sub Hrs | 0.10 | Sub Labor Amt | \$19.00 |
| Serial# | Appr Hrs | 0.10 | Appr Labor Amt | \$19.00 |

Notes

Part

| | | | | | |
|---------|-----------------|--------------------|-----------------------|--------|----------------------------|
| Line# 1 | Item # | Description | | | |
| | USERPART | Screw | | | |
| | Model # | Serial # | Part tag | | |
| | Sub Qty | 1.00 | Sub Dlr Price | \$0.95 | Sub Freight \$0.00 |
| | Appr Qty | 1.00 | Appr Dlr Price | \$0.95 | Appr Freight \$0.00 |

Notes

Labor

Line# 3 **Operation Code** **Operational Description**
 30-99-24-00-001018 Day Night Shade or Roller Shade - Interior/Soft Goods/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-01-14 10:04:18 :: Complaint: Day nightshade in bedroom and behind recliners will not stay in the up position Cause: Incorrect installation Correction: Loosened string lock and added more tension to allow for correct operation

| | | | | |
|----------------|--------------------|------|-----------------------|---------|
| Model# | Dlr Sub Hrs | 0.20 | Sub Labor Amt | \$38.00 |
| Serial# | Appr Hrs | 0.00 | Appr Labor Amt | \$0.00 |

Notes

According to the flat rate code, Dealers must supply pictures for this repair. Please attach pictures using the Upload button in the Feedback overlay before acknowledging the line. Refer to the flat rate code Notes to ensure all necessary pictures are provided. If pictures are not provided within 14 days, the repair line will be denied according to The Forest River Way guidelines.
No response - denying line after 14 days.

Labor Line# 4

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|-----------------------|--|
| Operation Code | Operational Description |
| 60-138-01-00-001519 | Grey Water Tank (Read Notes!!!) - Plumbing/Drainage System/Replace/No Tread Code |

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-01-14 10:06:49 :: Complaint: Front grey tank number one failed flood test Cause: Tank was damaged by screw at install Correction: Had to pull front portion of underbelly P clips holding propane line, propane manifold, gray tank, dump handle valve and drain. Disconnected vent and drain. Removed angle iron supporting tank and inspected. Tank shows 3/16 hole on door side a quarter inch from the top shows blue arrow pointing to hole. Recommend replacing gray tank. Tank and tape used to connect ABS outlet to ABS tank will need to be ordered

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|----------------|--------------------|------|-----------------------|------------|
| Model# | Dlr Sub Hrs | 8.00 | Sub Labor Amt | \$1,520.00 |
| Serial# | Appr Hrs | 0.00 | Appr Labor Amt | \$0.00 |

Notes

Could you please provide a break down with times for each thing that needs to be done for this repair?
No response - denying line after 14 days.

Labor Line# 5

| | |
|-----------------------|---|
| Operation Code | Operational Description |
| 60-138-01-00-001536 | Vacuum Breaker - 1.5" Anti-Siphon Vent - Plumbing/Drainage System/Replace/No Tread Code |

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2026-01-14 10:09:18 :: Complaint: Black tank flush does not work Cause: When operating black tank flush, no water was getting to the black tank. Located vacuum breaker for black tank flush and noted it was not installed properly. Correction: Reinstall vacuum breaker, during removal and reinstallation, the spring popped out inside of backblow preventer. Need to replace.

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|----------------|--------------------|------|-----------------------|---------|
| Model# | Dlr Sub Hrs | 0.50 | Sub Labor Amt | \$95.00 |
| Serial# | Appr Hrs | 0.50 | Appr Labor Amt | \$95.00 |

Notes

According to the flat rate code, Dealers must return this part - Vacuum breaker - to Forest River. Please use the "Create UPS Label" button to create the pre-paid return label. Once created, Forest River will see the tracking number so it is not necessary to provide it. Dealers have 14 days from the date the claim was submitted for payment to return the part. If it's not received within that time period, we will deny the labor and parts lines according to The Forest River Way guidelines.
Technician is no longer working at dealer and discarded part in error, was not aware of the policy change with the vacuum breakers needing to be returned now. Can we get a one time goodwill for not having the part on this one?

Part Line# 1

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|-----------------|--|-----------------------|------------|---------------------|--------|
| Item # | Description | | | | |
| F100081745 | VALVE KIT, ANTI-SIPHON FLUSH VALVE B&B | | | | |
| Model # | Serial # | Part tag | 0000409541 | | |
| Sub Qty | 1.00 | Sub Dlr Price | \$13.04 | Sub Freight | \$0.00 |
| Appr Qty | 1.00 | Appr Dlr Price | \$13.04 | Appr Freight | \$0.00 |

Notes

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|------------------|-----------------|------------|
| Submitted | Labor Amt | \$2,527.00 |
| | Parts & Freight | \$13.99 |
| | Total | \$2,540.99 |

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|-----------------|-----------------|----------|
| Approved | Labor Amt | \$114.00 |
| | Parts & Freight | \$13.99 |
| | Total | \$127.99 |

| | |
|------------------|-------------|
| DEALER | DATE |
| SIGNATURE | |

I certify that I have performed these repairs consistent with Forest River Policies.

| | |
|------------------|-------------|
| CUSTOMER | DATE |
| SIGNATURE | |

All repairs described have been inspected and are satisfactory.