

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12470

Date In: 29 JUL 25 Author: DLUCAS
Promised Date: 31 MAY 26 Stock No: 11277
: Year: 2025
Customer Name: 17771 - JOHNSON, SHANN Manufacturer: GRAND DESIGN
Address: 207 NORTH MUSKET RIDGE Brand: TRANSCEND
: SUNPRAIRIE, WI Model: 335BHT
Postal/Zip: 53590 Miles/Hrs: 0
Phone#(res): 608-669-4905 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: OHSUGAR33@YAHOO.COM Tag#: WS COMP- WINTER JOB
Purchased Date: 09 JUL 25 :
Delivery Date: 21 JUL 25 :
InService Date: :
Serial#: 573TT372XS8838403 :

Job # Description JOB INFORMATION Type Bill To

SC COMPLAINT: CUSTOMER REQUESTS SERVICE CALL TO SILVER E 17771 JOHNS
SPRINGS CAMPGROUND SITE NUMBER 305
CORRECTION: COMPLETE
1 COMPLAINT: CUSTOMER STATES MAIN SLIDE OUT IS WAY TO W 1020 GRAND
ONE SIDE RUBBING TIGHT AGAINST WALL
OTHER SIDE HAS BIG GAP WOULD LIKE
ADDRESSED
CAUSE: pics and measurements taken I tried
slide adjustments multiple time after
looking closer I found the slide room is
out of square in order to repair the
inner fascia boards needs to come off
and try pushing the top of slide over to
Square up and re attached inner main
fascia wood we need to get approval to
repair 4 hrs and 2 guys possibly bring
in shop in fall i.unit in shop
more pics and measurements taken i tried
shaving exterior siding to straightened
slides seal i also removed interior
fascia again and used used porto power
try to square slide i also made coner
brackets out of wood to hold slide into
place still no differents inside of
slide is out of square that why when
slide is fully extended there more gap
on one side than other the slide is
sealing but customer just worried about

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*****
Job #   Description           JOB INFORMATION                               Type Bill To
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                ripping off seal in order to fix the the
                slide will have to be dis assembled and
                reframed correctly or what other ideas
                do mf has the slide out opening is 148
                5/8 and slide out is 146 1/4
CORRECTION:  more pics taken i had taken inside
                fascia off of slide and tryed to
                square the slide up couldn't move the
                slide is outta square may have to go
                back to mfg i also had in shop
                measurements taken and more pics tried
                also to remove exterior t molding and
                tried hydraulic ram to square up slide
                anf still couldn't get slide to square
                up i re assembled everything back
                Together and putty holes will be sent
                back to customer the issue is still not
                resolved
2        COMPLAINT:  CUSTOMER STATES WHERE MORERYDE STEPS           W    1020    GRAND
                CLIPPED ON FRAME IS BENT AND THERE IS A
                SHARP BUR ON EDGE
                CAUSE:    pics taken
                CORRECTION:  filed the metal burr down straightened
                are on framework where latch was from
                steps and used black marker paint to
                touch up the door and framework is ok
                REQUEST .30 WARR AUTH: .30
PD       COMPLAINT:  PICK UP AND DELIVERY WITHIN 15mi           I    SEP    POLIC
                (CAMALOT, SHERWOOD, ARROWHEAD) SILVER
                SPRINGS CAMPGROUND SITE NUMBER 305
                CAUSE:    Unit needed to be picked p
                CORRECTION:  Unit picked up
WS       COMPLAINT:  WINTERIZE WATER SYSTEM & TRAPS -SELF       E    17771  JOHNS
                CONTAINED - TOWABLE
                CAUSE:    CUSTOMER REQUEST
                CORRECTION:  COMPLETE
3        COMPLAINT:  CUSTOMER WAS PROMISED A LADDER FROM SALES PER           I    SAP    POLIC
                RANDALL WE ARE TO ORDER THE LADDER FOR CUSTOMER AND
                BILL SALES.

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Job # Part No   Description           PARTS   Bill to   Qty   Price   Total
*****
WS    009114950003  -50 F GLYCERIN FREE BASE E-17771    3     9.34    28.02
3     82207938     ON THE GO LADDER 12.5 FT I-SAP                1    245.01    245.01

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Job#  Lab Code  Description      LABOUR    Mech Bill to      Hrs      Rate      Total
*****
  1  WARR      MANUFACTURER WARRANTY   JS    W-1020          2.12    140.00    296.80
  1  WARR      MANUFACTURER WARRANTY   JS    W-1020          1.67    140.00    233.80
  1  WARR      MANUFACTURER WARRANTY   JS    W-1020          0.02    140.00     2.80
  1  WARR      MANUFACTURER WARRANTY   JS    W-1020          0.69    140.00    96.60
  1  WARR      MANUFACTURER WARRANTY   JS    W-1020          2.37    140.00   331.80
  1  WARR      MANUFACTURER WARRANTY   JS    W-1020          3.30    140.00   462.00
  1  WARR      MANUFACTURER WARRANTY   JS    W-1020          3.35    140.00   469.00
  1  WARR      MANUFACTURER WARRANTY   JS    W-1020          2.44    140.00   341.60
  1  WARR      MANUFACTURER WARRANTY   JS    W-1020          3.56    140.00   498.40
  1  WARR      MANUFACTURER WARRANTY   JS    W-1020          3.88    140.00   543.20
  2  WARR      MANUFACTURER WARRANTY   JS    W-1020          0.30    140.00    42.00
PD Z990  PICK UP CAMPER WITHIN   JS    I-SEP           0.00     70.00     0.00
PD Z990  DELIVER CAMPER WITHIN  JT    I-SEP           0.50     70.00    35.00
PD Z990  PICK UP CAMPER WITHIN  JT    I-SEP           0.50     70.00    35.00
WS W495  WINTERIZE RV (WATER SY  JL    E-17771         0.70    130.00    91.00
  1  WARR      MANUFACTURER WARRANTY   JS    W-1020          4.33    140.00   606.20
  1  WARR      MANUFACTURER WARRANTY   JS    W-1020          3.28    140.00   459.20
  1  WARR      MANUFACTURER WARRANTY   JS    W-1020          1.53    140.00   214.20
  1  WARR      MANUFACTURER WARRANTY   JS    W-1020          3.27    140.00   457.80
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Job #  Excode  Description      EXTRAS      bill to      Qty      Price      Total
*****
SC SSE  SHOP SUPPLIES - EXTERNAL  E-17771     1.00     6.83     6.83
SC SC   SERVICE CALL              E-17771     0.00     3.75     0.00
PD SC   MILAGE TO PICK UP UNIT    I-SEP       0.00     3.75     0.00
PD SC   MILAGE TO DELIVER UNIT   I-SEP       0.00     3.75     0.00
WS J-ADJ QUOTE ADJUSTMENT         E-17771     1.00    -14.02   -14.02
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BILLINGS SUMMARY

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Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
E 17771           28.02      91.00        0.00      -7.19       6.17    118.00
I  SAP          245.01       0.00        0.00       0.00       0.00    245.01
I  SEP           0.00      70.00        0.00       0.00       0.00    70.00
W 1020           0.00    5055.40        0.00       0.00       0.00   5,055.40

Totals          273.03    5216.40        0.00      -7.19       6.17   5,488.41
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&k2S
&k0S