



Warranty Claim Detail

R.O. Number **72947**
 Job **1**

COMPLAINT INFORMATION	
Flat Rate Code	1055
Description	A/C-Dometic,Look for leaks, check gaskets, etc
Occurrences	1
Requested Hours	2.00
Authorized Hours	2.00
Fault Code	62-WARRANTY GOODWILL
Vendor Responsible	WARR-WARRANTY DEPARTMENT GOODWILL Hours:1.00
Notes	ONE TIME CGW

GENERAL INFORMATION	
Status	Pending Claim Submission
Date In	02/20/2026
Submit Date	03/11/2026
Authorization	No 03/06/2026
Work Complete	No
Payment	No

CUSTOMER COMPLAINT
COMMENT ENTERED ON 03/06/2026 AT 12:52 PM BY DEALER We are aware customer is out of warranty. Looking to provide some assistance, if possible. Customer states front two AC leak when it rains.

TOTALS	Requested	Authorized
Labor	370.00	370.00
Sublet	.00	.00
Parts	.00	.00
Freight	.00	.00
Adjustments	.00	.00
TOTAL	370.00	370.00
TOTAL PAID		.00

AUTHORIZATION NOTES
COMMENT ENTERED ON 03/06/2026 AT 5:42:33 PM BY CSTROZIER NEED MORE INFORMATION/REASONING AS TO WHY YOU BELIEVE WE SHOULD COVER THIS OTHER THAN WHAT YOU HAVE SUPPLIED ALREADY. COMMENT ENTERED ON 03/11/2026 AT 10:44 AM BY DEALER Customer purchased new in October 2024. We were just looking to help them out since they weren't too far out of warranty.

DEALER CORRECTION
COMMENT ENTERED ON 03/06/2026 AT 12:52 PM BY DEALER Found air conditioner roof retainer bolts are leaking through. Clean and reseal.

