

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 13283

Date In:	23 MAR 26	Author:	MGRAY
Promised Date:	10 APR 26	Stock No:	10968
:	:	Year:	2024
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	IMAGINE XLS
:	MIDDLEBURY, IN	Model:	23LDE
Postal/Zip:	46540	Miles/Hrs:	0
Phone#(res):	888-825-2820	Exterior Color:	
Phone#(bus):		Unit Type:	TT-TRAVEL TRAILER
Cell Phone:		License#:	
Email:	NONE	Tag#:	CASE # 1000159
Purchased Date:	04 JAN 24	:	:
Delivery Date:	29 FEB 24	:	:
InService Date:		:	:
Serial#:	573TE2825R3436329	:	:

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Job #	Description	JOB INFORMATION	Type	Bill To
1	COMPLAINT:	CASE #- 1000159 - TRAILER BRAKES ARE NOT WORKING. per the customer- the brakes are not working at all-	W	1020 GRAND
	CAUSE:	The retaining clip on the abs module harness broke and the harness was just laying in the underbelly. I jacked a tire up, tried the breaks and brake away and neither one of them are working. I verified voltage at the battery and 12 volt breakers and they have 13.2 volts. I checked the wiring on the axles and everything is solid. I noticed the abs wires so i dropped about 8 feet of the underbelly around the ods axles and i can see the abs harness laying in the underbelly. I pulled the plug down and i can see the clip broke off of it. I plugged it back in, tried the brakes and they work. I put a large zip tie around the plug to help hold it in place but the only options for fixing it is either add some glue around the edge of the plug to help hold it in place or replace the whole harness andthe harness wires split off to each tire. I put the underbelly back up and filled a couple gaps with expanding foam		
	CORRECTION:	... The retaining clip on the abs module		

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*****
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*****
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                laying in the underbelly.  I jacked a
                tire up, tried the breaks and brake away
                and neither one of them are working. I
                verified voltage at the battery and 12
                volt breakers and they have 13.2 volts.
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                wires so i dropped about 8 feet of the
                underbelly around the ods axles and i
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                can see the clip broke off of it. I
                plugged it back in, tried the brakes and
                they work. I put a large zip tie around
                the plug to help hold it in place but
                the only options for fixing it is either
                add some glue around the edge of the
                plug to help hold it in place or replace
                the whole harness and the harness wires
                split off to each tire. I put the
                underbelly back up and filled a couple
                gaps with expanding foam REQ. 3 HOURS OF
                LABOR
2        COMPLAINT:  REPLACE BRAKE WIRING HARNESS.           W        1020    GRAND
        CORRECTION:  request:4hr

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*****
Job # Part No  Description           PARTS           Bill to  Qty  Price  Total
*****
2      82200309 ABS DUAL AXLE WIRE HARNESS W-1020    0    54.86  0.00
2      82200310 ABS MAIN WIRE HARNESS 50' W-1020    0    184.83 0.00

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Job# Lab Code Description           LABOUR Mech Bill to  Hrs  Rate  Total
*****
1  DIAG  DIAGNOSTICS           JGK W-1020    1.66 140.00 232.40
1  DIAG  DIAGNOSTICS           JGK W-1020    0.85 140.00 119.00
2  Z990  MISC LABOUR CODE (EXTE W-1020    0.00 140.00  0.00

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*****
Job # Excode  Description           EXTRAS           bill to  Qty  Price  Total
*****
1  SSE  SHOP SUPPLIES - EXTERNAL W-1020    1.00  0.00  0.00

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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
W	1020	0.00	351.40	0.00	0.00	0.00	351.40
	Totals	0.00	351.40	0.00	0.00	0.00	351.40

&k2S  
&k0S