

Claim statement

Claim J01534032
Dealer account #: 296921
 MYERS RV CENTER, INC

Unit 58TCM0BS2S3B53091
Chassis: 0001366361
Description; 287RLS OPEN RANGE 3X FW
Registration date: 03/28/2026
Mileage:

Reference:

Customer: Peyton, Rhonda
Repair line J01534032-001
Claim type Standard
Claim group WarrClaim

Create date: 04/02/2026 **Start date** 04/06/2026 **Rep line desc:** Range
Status: Confirmed **End date** 04/06/2026 **Pre auth#:** PA001371090
Status date 04/10/2026

sheared April 9, 2026 8:41 AM We show this unit is retail sold. Please enter the customer name in the claim header. swansoa April 6, 2026 8:16 AM .80 approved

Complaint: Stove/oven has no power which is not allowing burners to light

Cause: ElecMisw Tracked the wiring from behind the stove to the basement. Opened the access panel in the basement for the control boards. Located the wiring for the stove and found the power side was disconnected.

Correction: Using a volt meter found the connector for the stove, reconnected the wire and tested the stove and oven and all components are working now.

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0160999				RANGE/STOVE/OVEN COMPLETE-MISC. GENERAL REPAIRS	0.80		\$179.00	\$143.20	0.80	\$143.20
			Labor	Parts	Charges	Total						
Total requested amount			\$143.20	\$0.00	\$0.00	\$143.20	Invoice status		Invoiced			
Total adjusted			\$0.00	\$0.00	\$0.00	\$0.00	Invoiced date		4/10/2026			
Total approved amount			\$143.20	\$0.00	\$0.00	\$143.20	Payment reference		466347			

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Registration date: 03/28/2026
Mileage:

Reference:

Customer: Peyton, Rhonda
Repair line J01534032-003
Claim type Standard
Claim group WarrClaim

Create date: 04/02/2026 **Start date** 04/06/2026 **Rep line desc:** Refer
Status: Confirmed **End date** 04/06/2026 **Pre auth#:** PA001371092
Status date 04/10/2026

sheared April 9, 2026 8:41 AM We show this unit is retail sold. Please enter the customer name in the claim header. swansoa April 6, 2026 8:16 AM .80 approved

Complaint: Refrigerator is not installed straight and is loose

Cause: InstInc Found the refer was not in the cabinet square. The bottom was sticking out more than an inch further than the top. Found the refer only has rollers on all four corners and the rear is not adjustable. Removed the plastic grill from the front bottom and found the adjustment screws.

Correction: Lowered the front rollers until the refer was much more plumb in the cabinet. Also found the refer was not secured in the cabinet at all and was free to move in and out. Found shop supplies, metal angle shelf supports that fit at the front base that could be attached the the floor to prevent refer from rolling forward. Angles were attached and refer is secure.

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0173999			Excessive Time For Repair	REFRIGERATOR COMPLETE-MISC. GENERAL REPAIRS	1.25		\$179.00	\$223.75	1.00	\$179.00
Item	No		9001525			Metal for shelf supports	1.00	EA	\$11.19	\$11.19	1.00	\$11.19
Charges	No					Parts markup	1.00		\$3.36	\$3.36	1.00	\$3.36

	Labor	Parts	Charges	Total	Invoice status	Invoice date
Total requested amount	\$223.75	\$11.19	\$3.36	\$238.30	Invoiced	4/10/2026
Total adjusted	(\$44.75)	\$0.00	\$0.00	(\$44.75)	Payment reference	466347
Total approved amount	\$179.00	\$11.19	\$3.36	\$193.55		

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Registration date: 03/28/2026
Mileage:

Reference:

Customer: Peyton, Rhonda
Repair line J01534032-004
Claim type Standard
Claim group WarrClaim

Create date: 04/02/2026 **Start date** 04/06/2026 **Rep line desc:** Brake Amps
Status: Confirmed **End date** 04/06/2026 **Pre auth#:** PA001371093
Status date 04/10/2026

sheared April 9, 2026 8:41 AM We show this unit is retail sold. Please enter the customer name in the claim header. swansoa April 6, 2026 8:16 AM .80 approved

Complaint: Breakaway amps are not correct, brake amps low

Cause: ElecMisw Found during the SFD the brake amps for the break away was 6.8 which is too low for tandem axle unit. Followed the wiring into the 7 way junction box, verified correct wiring which was correct. Verified voltage in junc. box was correct, got under the unit and checked the amperage at the back of each hub. Found correct amperage to both rear hubs and no amperage at either hub on the front axle. Inspect wiring, found two issue.

Correction: First the connector from the main wire to split to the brake hub appears to be damaged allowing too much play in wires. Second, one of the wires from the connector to the drivers side front hub has been rubbing on leaf spring and had been arcing on the metal. Replace two connector for the main wiring, cut and splice damaged wire. Retested amps at breakaway which were 12.2 and within range.

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0202999				MISC. ELECTRICAL-MISC. GENERAL REPAIRS	1.50		\$179.00	\$268.50	1.50	\$268.50
			Labor	Parts	Charges	Total						
Total requested amount			\$268.50	\$0.00	\$0.00	\$268.50	Invoice status		Invoiced			
Total adjusted			\$0.00	\$0.00	\$0.00	\$0.00	Invoiced date		4/10/2026			
Total approved amount			\$268.50	\$0.00	\$0.00	\$268.50	Payment reference		466347			

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Registration date: 03/28/2026
Mileage:

Reference:

Customer: Peyton, Rhonda
Repair line J01534032-005
Claim type Standard
Claim group WarrClaim

Create date: 04/02/2026 **Start date** 04/06/2026 **Rep line desc:** Charging Station
Status: Confirmed **End date** 04/06/2026 **Pre auth#:** PA001371094
Status date 04/10/2026

sheared April 9, 2026 8:41 AM We show this unit is retail sold. Please enter the customer name in the claim header. swansoa April 6, 2026 8:16 AM .80 approved

Complaint: Bedroom charging station is not working

Cause: ElecMisw Check the charging station in front bedroom and found the lighter style 12v plug had no power. Removed the dresser drawer and found the plug was not wired for power at all.

Correction: Used two female blade connectors and wire connected the plug to power and tested. Working now.

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0204999				RECEPTACLE-MISC. GENERAL REPAIRS	0.50		\$179.00	\$89.50	0.50	\$89.50

	Labor	Parts	Charges	Total		
Total requested amount	\$89.50	\$0.00	\$0.00	\$89.50	Invoice status	Invoiced
Total adjusted	\$0.00	\$0.00	\$0.00	\$0.00	Invoiced date	4/10/2026
Total approved amount	\$89.50	\$0.00	\$0.00	\$89.50	Payment reference	466347

Claim total J01534032	Labor	Parts	Charges	Total
Total requested amount	\$742.85	\$11.19	\$3.36	\$757.40
Total adjusted	(\$44.75)	\$0.00	\$0.00	(\$44.75)
Total approved amount	\$698.10	\$11.19	\$3.36	\$712.65