



Ashlee Olsen <ashlee@dealer-advisors.com>

RE: 2021 Forest River Sandpiper - QLTP will not turn on Case #: 5930204 [thread::lkE_Pv5gcyeFNz6s_YdXTh8::]

3 messages

EmailToCase <customerservice@lci1.com>

Wed, Jul 23, 2025 at 10:35 AM

To: "ashlee@dealer-advisors.com" <ashlee@dealer-advisors.com>

Good afternoon Ashlee,

Thank you for submitting this issue to us at LCI. This case has been authorized for .50 labor hours pending part return & testing. Your case number is 6001133

Our new Care Center hours are 8:00am-5:30pm EST, Monday - Friday

Isaac D.
Leveling & Slides Tech
P: 432.LIPPERT | f: 537.534.7161
E: customerservice@lci1.com
Lippert

----- Original Message -----

From: Lippert Customer Care Center [customerservice@lci1.com]

Sent: 6/9/2025 9:00 AM

To: estepp58@yahoo.com

Subject: 2021 Forest River Sandpiper - QLTP will not turn on Case #: 5930204 thread::elitc3H4cmC2a9D9Ot9pKR8::



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Case #5930204

Thank you for contacting Lippert Customer Care Center. It was a pleasure speaking with you.

Case #5930204, has been created in response to your call. This number will be used in all communications regarding your case; please reference this number in the event you need to call us. If you prefer to email us, simply **reply to this email**. Additional resources are also available on the web at support.lci1.com.

Thank you,

Luz

Lippert Customer Care

1902 W Sample St, South Bend, IN 46619

thread::elItc3H4cmC2a9D9Ot9pKR8::

thread::lkE_Pv5gcyefNz6s_YdXTh8::

2 attachments

 **Warranty claim form.pdf**
91K

 **Part return form.pdf**
650K

Ashlee Olsen <ashlee@dealer-advisors.com>
To: EmailToCase <customerservice@lci1.com>

Wed, Jul 23, 2025 at 10:40 AM

Hi Isaac,

If you can look at the work order, we are actually needing 1.5 hours total for labor and diag.

[Quoted text hidden]

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Ashlee Olsen
Warranty Administrator
iClaims Services
www.iclaimsservices.com
208.716.2887

EmailToCase <customerservice@lci1.com>
To: "ashlee@dealer-advisors.com" <ashlee@dealer-advisors.com>

Thu, Jul 24, 2025 at 12:03 PM

Hi Ashlee,

As stated, we do not pay for diag. Authorization will remain at 0.5 hours pending part return and testing.

Thank you,

Gus M
Lippert Care Center Leveling & Slides
p: 432.LIPPERT | f: 574.534.7161
e: customerservice@lci1.com

****You can reach us Monday through Friday from 8:00am to 5:30pm EST****

----- Original Message -----

From: Ashlee Olsen [ashlee@dealer-advisors.com]

Sent: 7/23/2025 12:40 PM

To: customerservice@lci1.com

Subject: Re: 2021 Forest River Sandpiper - QLTP will not turn on Case #: 5930204 [thread::lkE_Pv5gcyefNz6s_YdXTh8::]

Hi Isaac,

If you can look at the work order, we are actually needing 1.5 hours total for labor and diag.

[Quoted text hidden]

This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system.