

Claim statement

Claim

J01533293

Dealer account #:

032221
LINK FORD AND RV-MINONG,
LLC

Reference:

Customer:

Grove, Barbara

Repair line

J01533293-001

Claim type

Standard

Claim group

WarrClaim

Unit

1UJBB0BL0T1J10054

Chassis:

0001461551

Description;

21MML JAY FEATHER TT

Registration date:

12/16/2025

Mileage:

Create date:

04/01/2026

Start date

03/27/2026

Rep line desc:

Water Heater

Status:

Confirmed

End date

04/13/2026

Pre auth#:

PA001370900

Status date

04/16/2026

halla April 6, 2026 9:39 AM

JAYCO P# 2087682

fletchm April 2, 2026 4:13 PM

approved 1.0 hrs to replace water heater

fletchm April 2, 2026 12:05 PM

sent to vendor

zz039745 April 2, 2026 10:29 AM

All sections for the dealership are completed, not sure why there are two sect

Complaint: Customer states the water heater doesn't work. The controller was throwing a code and the blower would never engage.

Cause: CompFail ST90 suburban water heater has a E5 code. checked the limit switch and it's not tripped, has power on both sides of it, also checked power to the exhaust fan, motor power there but when you ask for hot water the fan doesn't move at all causing the water heater not to ignite.

Correction: AppAdj-V Will need a new exhaust motor ordered and installed if available. We checked to make sure the tub from exhaust was clear of debris and there was no water in tube. 5382a 250901931s

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	No	0188070P				WATER HEATER-ELECTRIC-GE-REPLACE-MIX VALVE MOTOR	2.80		\$165.00	\$462.00	0.00	\$0.00
zz039745 April 1, 2026 12:05 PM Unsure on correct labor code- time includes diagnostic and labor per state of WI law.												
Labor	Yes	0188080A				WH-TANKLESS-SUBURBAN-REPAIR-COMPLETION	1.00		\$165.00	\$0.00	1.00	\$165.00
zz039745 April 1, 2026 12:05 PM Unsure on correct labor code- time includes diagnostic and labor per state of WI law.												
Item	No		2087682		CLMNOPART	HEATER,WTR TNKLS 60000 BTU DEMAND WH VIETNAM	0.00	EA	\$667.84	\$0.00	1.00	\$667.84
zz039745 April 1, 2026 12:05 PM Unsure on correct labor code- time includes diagnostic and labor per state of WI law.												
Item	No		9001530		Part Incorrect	GIR2022107534 - GSWH-2 tankless water heater	1.00	EA	\$667.84	\$667.84	0.00	\$0.00

zz039745 April 1, 2026 12:05 PM
Unsure on correct labor code- time includes diagnostic and labor per state of WI law.

Claim statement

Claim	J01533293	Unit	1UJBB0BL0T1J10054
Dealer account #:	032221	Chassis:	0001461551
	LINK FORD AND RV-MINONG, LLC	Description;	21MML JAY FEATHER TT
Reference:		Registration date:	12/16/2025
Customer:	Grove, Barbara	Mileage:	
Charges	No	Parts markup	1.00
			\$200.35 \$200.35 1.00 \$200.35

zz039745 April 1, 2026 12:05 PM
Unsure on correct labor code- time includes diagnostic and labor per state of WI law.

	Labor	Parts	Charges	Total	Invoice status	Invoiced
Total requested amount	\$462.00	\$667.84	\$200.35	\$1,330.19	Invoiced date	4/16/2026
Total adjusted	(\$297.00)	\$0.00	\$0.00	(\$297.00)	Payment reference	00126278
Total approved amount	\$165.00	\$667.84	\$200.35	\$1,033.19		
Claim total J01533293						
Total requested amount	\$462.00	\$667.84	\$200.35	\$1,330.19		
Total adjusted	(\$297.00)	\$0.00	\$0.00	(\$297.00)		
Total approved amount	\$165.00	\$667.84	\$200.35	\$1,033.19		