



Phone: (423) 235-1167
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1202 Idell Road
 Bulls Gap, TN 37711

W/O: 25902
 Promised Date: 20 AUG 25



WO #: 25902 (Appointment Date: 13 AUG 2025 - Time: 09:00am)

Customer: 75739 - HARKER, KATHERINE
 Address: 242 MARK DR.
 JOHNSON CITY, TN
 37615

Home Phone: (865) 771-2937

Work Phone:

Author: CHL

Location: IH

Invoice #:

Stock #: 10876

Stock Desc: 2024 FW KZ-RV SPORTSMEN 251RL

Model: 251RL

Serial #: 4EZFS2925R5100646

Chassis #:

Mileage: 0

Key #: 2000

Req'n #:

License #:

Trim:

Purchase Date: 07 JUN 24

Date In: 08 AUG 25

Promise Date: 30 AUG 25

Promise Time: 09:00am

Schedule Date:

Completed:

Warr. Date: 07 JUN 24

Job #1 - Warranty

COMPLAINT: CUSTOMER STATED AWNING FABRIC DETACHED AND LOST CONNECTION WITH RAIL WHILE THEY WERE ON A TRIP

CAUSE: MANUFACTOR DEFECT IN METAL AWNING RAIL ALLOWING THE FABRIC OVER TIME TO PASS THROUGH.

CORRECTION: REPLACE AWNING RAIL
 REMOVE THE CURRENT RAIL, CLEAN AREA, REPLACE RAIL WITH NEW ONE, RESEAL AREA AND THEN INSTALL AWNING FABRIC BACK ON UNIT
 LABOR 3.0

Subtotal for Job #1: 0.00

Job #2 - External

INSTALL ORDERED DECAL

Other Services

Code	Description	Qty	Price	Total
SSI	SHOP SUPPLIES INTERNAL	1.00	0.00	0.00
SSE	SHOP SUPPLIES EXTERNAL	1.00	0.00	0.00

Subtotal for Job #2: 0.00

Parts Total: 0.00
 Labour Total: 0.00
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 0.00

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.

X _____

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer Signature : _____

Date: 22 Sep 2025

Customer #: 75739
 HARKER, KATHERINE

