



Phone: (423) 235-1167  
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1202 Idell Road  
Bulls Gap, TN 37711

W/O: 25757



WO #: 25757

Customer: 92331 - JOHNSON, MICHAEL  
Address: 127 CHIPMUNK HOLLOW RD  
NEWPORT, TN  
37821

Home Phone: (423) 258-8726

Work Phone:  
Author: S.DAVIS  
Location: IH  
Invoice #:

Stock #: 11023  
Stock Desc: 2025 TT KZ-RV CONNECT 312RE  
Model: 312RE  
Serial #: 4EZTL3329S4096935  
Chassis #:  
Mileage:  
Key #:  
Req'n #:  
License #:  
Trim:

Purchase Date: 21 DEC 24  
Date In: 15 JUL 25  
Promise Date:  
Promise Time:  
Schedule Date:  
Completed:  
Warr. Date: 21 DEC 24

**Job #1 - Warranty**

COMPLAINT: ON CLAIM KZ607908 THE TV WAS REPALCED. THE CUSTOMER IS DISSATISFIED WITH THE DOWNGRADE TO A LESS PREMIUM MODEL THAN THE ONE INITIALLY PURCHASED WITH THE UNIT.

CAUSE: CUSTOMER EXPECTED A PRODUCT OF EQUAL QUALITY COMPARED TO THE ORIGINAL MODEL.

CORRECTION: PROVIDE CUSTOMER WITH THE MODEL THAT MATCHES THE ORIGINAL THAT WAS PURCHASED WITH THE UNIT.  
LABOR .50

**Subtotal for Job #1: 0.00**

Parts Total: 0.00  
Labour Total: 0.00  
Sublet Total: 0.00  
Extras Total: 0.00  
**WORK ORDER TOTAL: 0.00**

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.

X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer #: 92331  
JOHNSON, MICHAEL



Customer Signature : \_\_\_\_\_

Date: 15 Jul 2025

