



Phone: (423) 235-1167  
Toll Free: (877) 635-1167  
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1202 Idell Road  
Bulls Gap, TN 37711

W/O: 25464  
Promised Date:



WO #: 25464 (Appointment Date: 22 MAY 2025 - Time: 09:00am)

Customer: 91118 - BOTTOMS, CHARLES  
Address: 385 BRIDWELL HEIGHTS RD  
KINGSPORT, TN  
37664

Home Phone: (706) 832-1413

Work Phone:

Author: CLP

Location: IH

Invoice #:

Stock #: 10712

Stock Desc: 2023 TT KZ-RV CONNECT SE

191MBSE

Model: 191MBSE

Serial #: 4EZTL1922P7070792

Chassis #:

Mileage: 0

Key #: 2500

Req'n #:

License #:

Trim:

Purchase Date: 22 DEC 23

Date In: 17 MAY 25

Promise Date: 30 JUN 25

Promise Time: 09:00am

Schedule Date:

Completed:

Warr. Date: 22 DEC 23

**Job #1 - Warranty**

COMPLAINT: FRONT WINDOW CONSTANTLY HAS MOISTURE CHECK AND ADVISE CHECK WOOD UNDER THE WINDOW

CAUSE: WATER LEAK TEST WAS PREFORMED, WATER IS LEAKING INTO THE WALL. WHILE TECH HAD THE SPRINKLER ON THE WINDOW YOU CAN NOT SEE THE WATER RUNNING, THE WOOD IS JUST GETTING WET THAT IS BETWEEN THE INTERIOR AND EXTERIOR WALL.

CORRECTION: REMOVE AND REPLACE THE FRONT WINDOW.  
LABOR 1.0

**Subtotal for Job #1: 0.00**

**Job #2 - Warranty**

COMPLAINT: CS THAT THE SLIDE IS NOT SOUNDING LIKE IT DID WHEN NEW CHECK AND ADVISE

CAUSE: TECH DID HEAR A HIGH PITCHED SQUEAK AND CRACKING WHILE EXTENDING AND RETRACTING.

CORRECTION: LUBRICATED ALL SLIDE GEARS, TRACKS AND ROLLERS. SLIDE ROOM WORKS AND NO SOUND WHEN SLIDE IS EXTENDING AND RETRACTING.  
LABOR .30

**Subtotal for Job #2: 0.00**

**Job #ROOFINS - External**

COMPLEMENTARY ROOF INSPECTION

CHECK CAULKING \_\_\_\_\_

CHECK SKYLIGHTS \_\_\_\_\_

CHECK ROOF VENTS \_\_\_\_\_

CHECK LUBE & ANTENNA \_\_\_\_\_

CHECK SATELLITE \_\_\_\_\_

CHECK RUBBER \_\_\_\_\_

**Other Services**

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES EXTERNAL	1.00	0.00	0.00

**Subtotal for Job #ROOFINS: 0.00**

**Job #3 - Warranty**

COMPLAINT: WALL PANELS ARE DAMAGED FROM THE WINDOW LEAKING ON LINE 1.

Customer #: 91118  
BOTTOMS, CHARLES



CAUSE: WATER LEAKING THROUGH THE TOP LEFT CENTER OF WINDOW DAMAGING THE WALL PANEL ON THE INTERIOR.

CORRECTION: REPLACE THE INTERIOR WALL PANEL BELOW WINDOW, TO THE RIGHT OF THE WINDOW. R&I WINDOW FRAME, BLINDS, VALANCE, SIDE CABINETS AND BED FRAME TO BE ABLE TO REPLACE THE WALL PANEL.  
LABOR 6.0

**Subtotal for Job #3: 0.00**

Parts Total: 0.00  
Labour Total: 0.00  
Sublet Total: 0.00  
Extras Total: 0.00

**WORK ORDER TOTAL: 0.00**

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I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.

X \_\_\_\_\_  
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MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer Signature : \_\_\_\_\_

Date: 10 Jun 2025

W/O: 25464  
Promised Date: 30 JUN 25



Customer #: 91118  
BOTTOMS, CHARLES

