
Re: [EXTERNAL] Re: KZ599742 R5060526

2 messages

Tri-Am Tennessee Warranty <tnwarranty@triamrv.com>

Mon, Feb 16, 2026 at 11:41 AM

To: Melissa Carlisle <mcarlisle@kz-rv.com>, Ashlee Olsen <ashlee@dealer-advisors.com>

Hello Melissa,

These photos were not collected and the tech no is no longer employed with Tri-Am.

Thank you,

Stephanie

Warranty Dept

Tri-Am RV Center

423-235-1167

From: Melissa Carlisle <mcarlisle@kz-rv.com>

Sent: Monday, February 16, 2026 12:38 PM

To: Tri-Am Tennessee Warranty <tnwarranty@triamrv.com>

Subject: RE: [EXTERNAL] Re: KZ599742 R5060526

Good Afternoon,

I need a photo of each compartment door data tag . There are 2 tumblers being claimed so there should be 2 compartment door data tags.

Thank you,

Melissa

From: Tri-Am Tennessee Warranty <tnwarranty@triamrv.com>

Sent: Monday, February 16, 2026 1:30 PM

To: Melissa Carlisle <mcarlisle@kz-rv.com>

Subject: Re: [EXTERNAL] Re: KZ599742 R5060526

Thank you,

Stephanie

Warranty Dept

Tri-Am RV Center

423-235-1167

From: Tri-Am Tennessee Warranty <tnwarranty@triamrv.com>
Sent: Monday, February 16, 2026 12:28 PM
To: Melissa Carlisle <mcarlisle@kz-rv.com>
Subject: Re: [EXTERNAL] Re: KZ599742 R5060526

Hello,

I have attached a copy of the invoice I have on this one.

Thank you,

Stephanie

Warranty Dept

Tri-Am RV Center

423-235-1167

From: Melissa Carlisle <mcarlisle@kz-rv.com>
Sent: Thursday, February 12, 2026 1:14 PM
To: Tri-Am Tennessee Warranty <tnwarranty@triamrv.com>
Subject: RE: [EXTERNAL] Re: KZ599742 R5060526

Do you have invoice showing freight? I can take it to a service advisor and ask about goodwill.

From: Tri-Am Tennessee Warranty <tnwarranty@triamrv.com>
Sent: Thursday, February 12, 2026 12:37 PM
To: Melissa Carlisle <mcarlisle@kz-rv.com>
Subject: [EXTERNAL] Re: KZ599742 R5060526

Hello Melissa,

I was not able to locate the tag photos and unfortunately the tech is not employed with us anymore. Is it possible for goodwill on parts and any shipping?

Thank you,

Stephanie

Warranty Dept

Tri-Am RV Center

423-235-1167

From: Melissa Carlisle <mcarlisle@kz-rv.com>
Sent: Thursday, February 12, 2026 7:52 AM
To: Tri-Am Tennessee Warranty <tnwarranty@triamrv.com>
Subject: KZ599742 R5060526

Good Morning,

Can I please get a photo of the data tags for both compartment doors for claim KZ599742?

Thank you,

Melissa



Melissa Carlisle – Warranty Administrator

e: mcarlisle@kz-rv.com – o: 877-768-2011 opt #3 www.kz-rv.com

0985 North 900 West – Shipshewana, In 46565

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Melissa Carlisle <mcarlisle@kz-rv.com>

Mon, Feb 16, 2026 at 12:24 PM

To: Tri-Am Tennessee Warranty <tnwarranty@triamrv.com>, Ashlee Olsen <ashlee@dealer-advisors.com>

Good Afternoon,

This claim is denied. Vendor required photos have not been attached.

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